

# KENWOOD

warranty certificate  
**LIMITED WARRANTY**

WARRANTY APPLIES ONLY TO PURCHASE WITHIN U.S.A.

please read it carefully

NOTE: WE SUGGEST YOU ATTACH YOUR SALES  
RECEIPT OR OTHER PROOF OF PURCHASE TO  
THIS CARD FOR YOUR FUTURE NEEDS.

Purchase Date \_\_\_\_\_

Dealer's Name \_\_\_\_\_

Model \_\_\_\_\_

Serial No. \_\_\_\_\_

PLEASE SEE REVERSE SIDE FOR TERMS AND CONDITIONS.

KENWOOD U.S.A. CORPORATION  
P.O. Box 22745, 2201 East Dominguez st.,  
Long Beach, CA 90801-5745  
Telephone: (310) 639-9000  
Service: (310) 639-7140

B46-0410-30 (T)

STAMP

KENWOOD U.S.A. CORPORATION

P.O. Box 22745, 2201 East Dominguez st.,  
Long Beach, CA 90801-5745

Attn: Amateur Radio Warranty Registration Dept.



# KENWOOD

## KENWOOD U.S.A. CORPORATION

### LIMITED WARRANTY ON AMATEUR RADIOS, ACCESSORIES AND OPTIONS

Kenwood U.S.A. Corporation ("Kenwood") warrants its Amateur Radios, accessories and options, as follows:

#### HOW LONG IS THE WARRANTY

This Warranty will remain in effect for one (1) year from the date of purchase by the original purchaser.

#### WHO IS PROTECTED

This Warranty is enforceable only by the original purchaser.

#### WHAT IS COVERED AND WHAT IS NOT COVERED

Except as specified below, this Warranty covers all defects in materials and workmanship in Kenwood Amateur Radios, accessories and options. The following are not covered by the Warranty:

- Damage, deterioration or failure resulting from:
  - Accident, misuse, abuse, neglect, unauthorized product modification or failure to follow instructions contained in your Owner's Manual.
  - Water or other elements.
  - Repair or attempted repair by anyone not authorized by Kenwood.
  - Installation of parts or accessories that do not conform to the quality or specifications of the original parts or accessories.
  - Installation of the product in, or removal of the product from, the vehicle or other site of its use.
  - Installation of Accessories or options from other Manufacturers.
- Damage or loss occurring during shipment of the product (claims must be presented to the carrier).
- Any unit which is not new when sold to the first end user or upon which the serial number has been defaced, modified or removed.

#### WHAT WE WILL PAY FOR AND WHAT YOU MUST PAY FOR

Kenwood will pay all labor and material expenses for items covered by this Warranty. If it is necessary to ship the product for Warranty service, you are responsible for the initial shipping charges, but we will pay the return shipping charges if the product is repaired or replaced under Warranty. You are responsible for any charges incurred in removing the product from the vehicle or other site of use and for reinstallation of the repaired or replaced product.

#### HOW TO OBTAIN WARRANTY SERVICE

Your Kenwood Amateur Radio, accessory or option may be serviced by any authorized Kenwood Amateur Radio Servicing Dealer or Service Center. Whenever the product is presented for warranty service, you must supply a sales receipt or other evidence of the date of purchase. If you have any difficulty in obtaining service, please write or telephone Kenwood U.S.A. Corporation at 2201 East Dominguez Street, Long Beach, California 90810 or P.O. Box 22745, Long Beach, California 90801-5745 (310/639-7140).

#### LIMITATION OF IMPLIED WARRANTIES

ALL IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE LENGTH OF THIS WARRANTY.

#### EXCLUSION OF DAMAGES

KENWOOD'S LIABILITY IS LIMITED TO REPAIR OR REPLACEMENT OF ANY DEFECTIVE PRODUCT. KENWOOD SHALL NOT BE LIABLE FOR ANY DAMAGES, WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE, BECAUSE OF ANY DEFECTIVE KENWOOD PRODUCT, EVEN IF KENWOOD HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND/OR DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This Warranty is enforceable only if the product has been purchased in the United States of America. Warranty Service must be obtained in the United States of America.

## KENWOOD CONSUMER INFORMATION CARD

Please print or type, filling in the information listed below and mail immediately.

Model No. <input type="text"/>	Serial No. _____	Date of Purchase _____
Name _____	Call Sign _____	
Address _____	Name of Dealer _____	
City _____ State _____ Zip _____	City _____ State _____	

1. Your age?  
1) Under 16   2) 16-20   3) 21-25   4) 26-30   5) 31-35  
6) 36-40   7) 41-45   8) 46-50   9) 51-55   10) 56-60  
11) 61 and over

2. Class of license?  
1) None   2) Novice   3) Technician   4) General  
5) Advanced   6) Extra   7) Other

3. How long have you been a Radio Amateur (or SWL if you are not HAM)?  
1) Less than 1 year   2) 1-2   3) 3-5   4) 6-10   5) 11-15  
6) 16-20   7) 21 and over

4. How purchased: 1) Visited dealer   2) Mail order   3) 800 number  
4) Other \_\_\_\_\_

5. What convinced you to buy this product?  
1) Advice of friend   2) Advice of dealer  
3) KENWOOD brochure   4) Dealer brochure  
5) Store display   6) Own other KENWOOD equipment  
7) KENWOOD ad. in \_\_\_\_\_ magazine.  
8) Product review in \_\_\_\_\_ magazine.  
9) Other \_\_\_\_\_

6. Did you consider another unit before choosing this product?  
1) Yes ..... Model \_\_\_\_\_ 2) No

7. Do (or did) you have any other HAM or SWL equipment?  
1) Yes ..... Please list below   2) No

Model	Year of Prch.	<input type="checkbox"/> New	<input type="checkbox"/> Used
HF.....	19_____	<input type="checkbox"/> New	<input type="checkbox"/> Used
	19_____	<input type="checkbox"/> New	<input type="checkbox"/> Used
VHF, UHF ...	19_____	<input type="checkbox"/> New	<input type="checkbox"/> Used
	19_____	<input type="checkbox"/> New	<input type="checkbox"/> Used
	19_____	<input type="checkbox"/> New	<input type="checkbox"/> Used

8. Did you trade-in or sell any equipment with this purchase?  
1) Yes ..... Model \_\_\_\_\_ 2) No

9. What type of operation are you planning with this product?  
1) Mainly home   2) Mainly mobile   3) Mainly portable   4) Mainly marine  
5) Combination: Home \_\_\_\_\_ %, Mobile \_\_\_\_\_ %, Portable \_\_\_\_\_ %, Marine \_\_\_\_\_ %.

10. Accessories purchased, Model and Serial No.:

Thank you very much.