
Ambient Weather WH31E Wireless Temperature and Humidity Sensor



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1. Introduction

Thank you for your purchase of the Ambient Weather WH31E Wireless Temperature and Humidity Sensor. The following user guide provides step by step instructions for installation, operation, and troubleshooting. To download the latest manual and additional troubleshooting tips, please visit:

<https://ambientweather.com/faqs/question/tags/tag/WH31E/>

The sensor can be used as a stand-alone device or connected to a WS-1938, WS-1965, WS-2902B (or greater revision), WS-2000, WS-3000 or WS-5000 weather station to view and, in some cases, upload the data to our cloud hosting service at AmbientWeather.net.

To see if your weather station is compatible, please visit:

<https://ambientweather.com/faqs/question/tags/tag/WH31E/>

2. Features

- Long wireless range up to 330 feet (100 meters) in open areas
- Transmits readings approximately once per minute.
- Suspension eye for easy mounting (Figure 2, pg. 3)

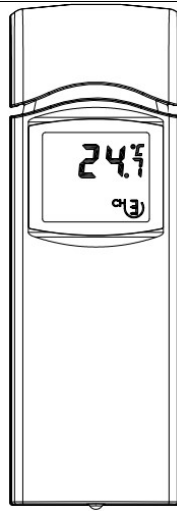


Figure 1

3. Getting Started

The Ambient Weather WH31E Wireless Temperature and Humidity Sensor includes the following:

3.1 Parts List

QTY	Item
1	Wireless Temperature and Humidity Sensor (LxHxW): 4.75 x 1.5 x 0.6 in (12 3x 42 x 14 mm)
1	User Manual

3.2 Recommend Tools

- Drill for mounting screw

4. Setup Guide

4.1 Batteries and Dip Switches

The WH31E Wireless Temperature and Humidity Sensor requires 2 x AA batteries (not included). We recommend Energizer Lithium batteries for longer life and a wider operating temperature range.

1. Remove the battery door on the back of the transmitter(s) by sliding down the battery door, as shown in Figure 2 .

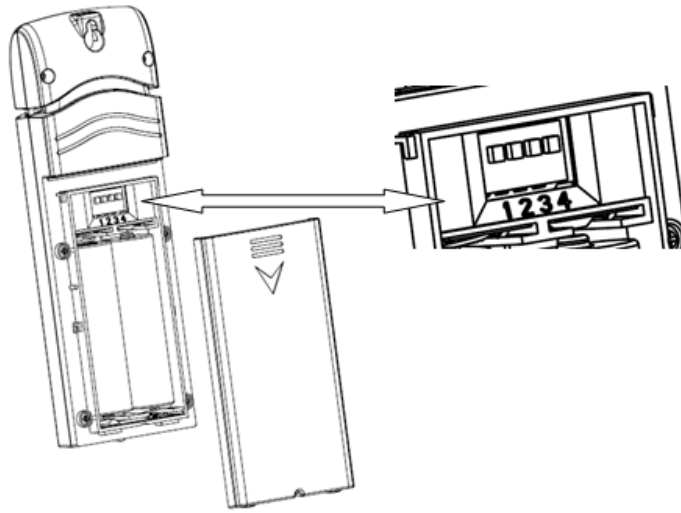


Figure 2

2. **BEFORE** inserting the batteries, locate the dip switches on the inside cover of the lid of the transmitter.
3. **Channel Number:** The WS-2000 and WS-5000 supports up to eight transmitters. To set each channel number (the default is Channel 1), change Dip Switches 1, 2 and 3, as referenced in Figure 3.
4. **Temperature Units of Measure:** To change the transmitter display units of measure (°F vs. °C), change Dip Switch 4, as referenced in Figure 3.

Switch in down position. Switch in up position.

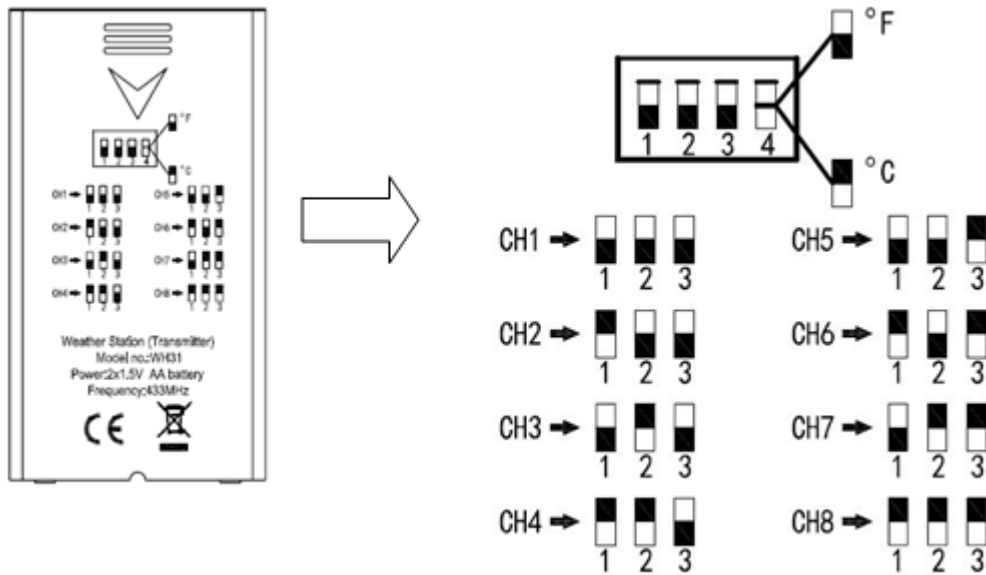


Figure 3

5. Insert two AA batteries.
6. Verify the correct channel number (CH) and temperature units of measure (°F vs. °C) are on the display, as shown in Figure 4.

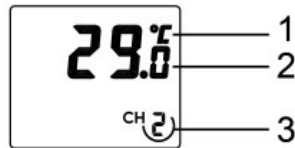


Figure 4

- (1) temperature units (°F vs. °C)
- (2) temperature
- (3) channel number

7. Close the battery door.
8. Repeat for the additional remote transmitters, verifying each remote is on a different channel.

5. Sensor Placement

To mount or hang the sensor:

- Use a screw or nail to affix the remote sensor to the wall, as shown in Figure 5 (a) or
- Hang the sensor using a string or zip tie, as shown in Figure 5 (b).
- It is recommended you mount the remote sensor on a north facing wall, in a shaded area. Direct sunlight and radiant heat sources will result in inaccurate temperature readings. Although the sensor is water resistant, it is best to mount it in a well-protected area, such as under an eave. Use a screw or nail (not included) to affix the remote sensor to the wall, as shown in Figure 5(a).

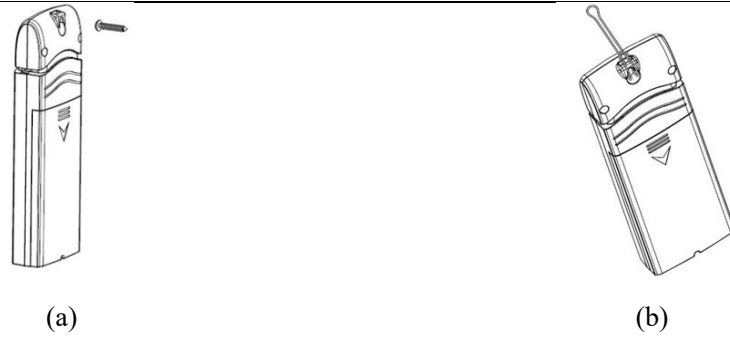


Figure 5

- We also have a separate accessory the WH31-SRS which will provide protection for your sensor and allow installation in a wide array of locations. The WH31-SRS can be installed in two different configurations reference Figure 6 (a) and (b)

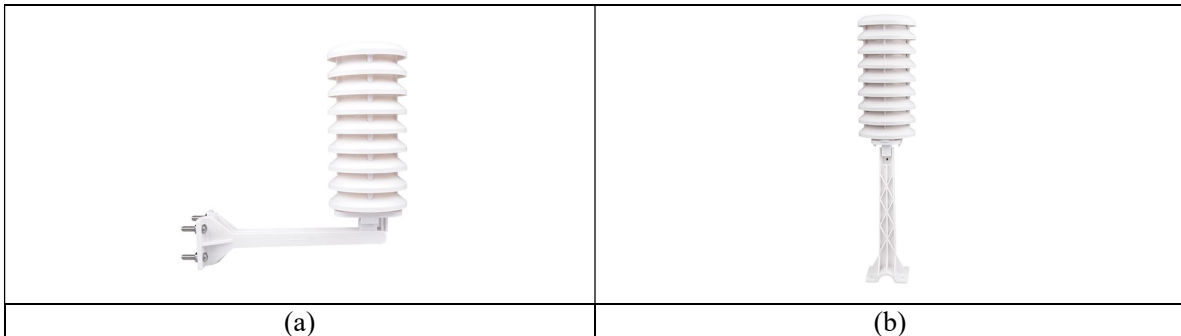


Figure 6

Note: Make sure the sensor is mounted vertically and not lying down on a flat surface. This will insure optimum reception. Wireless signals are impacted by distance, interference (other weather stations, wireless phones, wireless routers, TVs, and computer monitors), and transmission barriers, such as walls. In general, wireless signals will not penetrate solid metal and earth (down a hill, for example).

The following is a table of reception loss vs. the transmission medium. Each “wall” or obstruction decreases the transmission range by the factor shown below.

Medium	RF Signal Strength Reduction
Glass (untreated)	5-15%
Plastics	10-15%
Wood	10-40%
Brick	10-40%
Concrete	40-80%
Metal	90-100%

6. Console

The temperature will be displayed in the indoor / 8-channel section of the display, as shown in Figure 6.

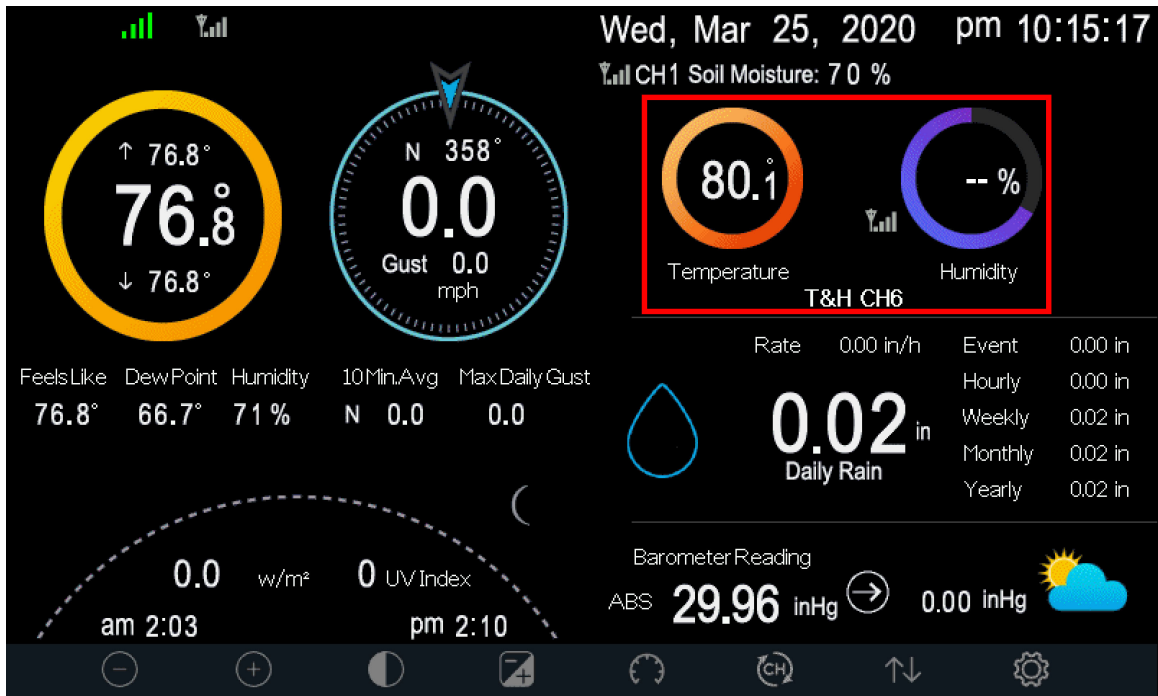


Figure 6

7. Specifications

7.1 Wireless Specifications

- Line of sight wireless sensor array RF transmission (in open air): 330 feet, 100 feet under most conditions
- Update Rate: about one minute
- RF Frequency: 915 MHz

7.2 Measurement Specifications

The following table provides the specifications for the measured parameters.

Measurement	Range	Accuracy	Resolution
Indoor Temperature	32 to 140 °F	± 2 °F	0.1 °F
Outdoor Temperature	-40 to 140 °F	± 2 °F	0.1 °F
Indoor Humidity	10 to 99 %	± 5% (only guaranteed between 20 to 90%)	1 %
Outdoor Humidity	10 to 99%	± 5% (only guaranteed between 20 to 90%)	1 %

7.3 Power Consumption

- 2 x AA batteries (not included).

8. Troubleshooting

- Email Support: support@ambientweather.com
- Technical Support: 480-346-3380 (M-F 8am to 4pm Arizona Time)
- Online Help: <https://ambientweather.com/faqs/question/tags/tag/WH31E/>

9. Liability Disclaimer

Please help in the preservation of the environment and return used batteries to an authorized depot. The electrical and electronic wastes contain hazardous substances. Disposal of electronic waste in wild country and/or in unauthorized grounds strongly damages the environment.

Reading the “User manual” is highly recommended. The manufacturer and supplier cannot accept any responsibility for any incorrect readings and any consequences that occur should an inaccurate reading take place.

This product is designed for use in the home only as indication of weather conditions. This product is not to be used for medical purposes or for public safety information.

The specifications of this product may change without prior notice.

This product is not a toy. Keep out of the reach of children.

No part of this manual may be reproduced without written authorization of the manufacturer.

Ambient, LLC WILL NOT ASSUME LIABILITY FOR INCIDENTAL, CONSEQUENTIAL, PUNITIVE, OR OTHER SIMILAR DAMAGES ASSOCIATED WITH THE OPERATION OR MALFUNCTION OF THIS PRODUCT.

10. FCC Statement

Statement according to FCC part 15.19:

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Statement according to FCC part 15.21:

Modifications not expressly approved by this company could void the user's authority to operate the equipment.

Statement according to FCC part 15.105:

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

11. Warranty Information

Ambient, LLC provides a 1-year limited warranty on this product against manufacturing defects in materials and workmanship.

This limited warranty begins on the original date of purchase, is valid only on products purchased and only to the original purchaser of this product. To receive warranty service, the purchaser must contact Ambient, LLC for problem determination and service procedures.

Warranty service can only be performed by a Ambient, LLC. The original dated bill of sale must be presented upon request as proof of purchase to Ambient, LLC.

Your Ambient, LLC warranty covers all defects in material and workmanship with the following specified exceptions: (1) damage caused by accident, unreasonable use or neglect (lack of reasonable and necessary maintenance); (3) damage resulting from failure to follow instructions contained in your owner's manual; (4) damage resulting from the performance of repairs or alterations by someone other than an authorized Ambient, LLC authorized service center; (5) units used for other than personal use (6) applications and uses that this product was not intended (7) the products inability to receive a signal due to any source of interference or metal obstructions and (8) extreme acts of nature, such as lightning strikes or floods.

This warranty covers only actual defects within the product itself, and does not cover the cost of installation or removal from a fixed installation, normal set-up or adjustments, claims based on misrepresentation by the seller or performance variations resulting from installation-related circumstances.

12. California Prop 65

WARNING: Use of the Ambient Weather Products can expose you to chemicals, including lead and lead compounds, which are known to the State of California to cause cancer and bisphenol A (BPA), and phthalates DINP and/or DEHP, which are known to the State of California to cause birth defects or other reproductive harm.

Can I Trust that Ambient Weather Products are Safe Despite this Warning?

In 1986, California voters approved the Safe Drinking Water and Toxic Enforcement Act known as Proposition 65 or Prop 65. The purpose of Proposition 65 is to ensure that people are informed about exposure to chemicals known by the State of California to cause cancer, birth defects and/or other reproductive harm. A company with ten or more employees that operates within the State of California (or sells products in California) must comply with the requirements of Proposition 65. To comply, businesses are: (1) prohibited from knowingly discharging listed chemicals into sources of drinking water; and (2) required to provide a "clear and reasonable" warning before knowingly and intentionally exposing anyone to a listed chemical. Proposition 65 mandates that the Governor of California maintain and publish a list of chemicals that are known to cause cancer, birth defects and/or other reproductive harm. The [Prop 65 list](#), which must be updated annually, includes over 1,000 chemicals, including many that are commonly used in the electronics industry.

Although our manufacturing process is "lead-free" and RoHS compliant, it remains possible that trace amounts of lead could be found in components or subassemblies of Ambient Weather Products. Bisphenol A (BPSA) could conceivably be present in minute amounts in our plastic housings, lenses, labels or adhesives, and DEHP & DINP (phthalates) could possibly be found in PVC wire coatings of our cables, housings, and power cords. Unlike RoHS, Prop 65 does not establish a specific threshold for reporting on the substances of concern and instead sets forth a much less definitive standard requiring that the business demonstrate with certainty that there is "no significant risk" resulting from exposure. With respect to carcinogens, the "no significant risk" level is defined as the level which is calculated to result in not more than one excess case of cancer in 100,000 individuals exposed over a 70-year lifetime. In other words, if you are exposed to the chemical in question at this level every day for 70 years, theoretically, it will increase your chances of getting cancer by no more than 1 case in 100,000 individuals so exposed. With respect to reproductive toxicants, the "no significant risk" level is defined as the level of exposure which, even if multiplied by 1,000, will not produce birth defects or other reproductive harm. In other words, the level of exposure is below the "no observable effect level," divided by 1,000. (The "no observable effect level" is the highest dose level which has not been associated with observable reproductive harm in humans or test animals.) Proposition 65 does not clarify whether exposure is to be measured only in normal operation, or in the event of misuse such as intentionally damaging, incinerating or consuming an Ambient Weather Product or component and Ambient Weather has not attempted to evaluate the level of exposure.

A Proposition 65 warning means one of two things: (1) the business has evaluated the exposure and has concluded that it exceeds the "no significant risk level"; or (2) the business has chosen to provide a warning simply based on its knowledge about the presence of a listed chemical without attempting to evaluate the exposure. The California government has itself clarified that "The fact that a product bears a Proposition 65 warning does not mean by itself that the product is unsafe." The government has also explained, "You could think of Proposition 65 more as a 'right to know' law than a pure product safety law."

While using Ambient Weather Products as intended, we believe any potential exposure would be negligible or well within the "no significant risk" range. However, to ensure compliance with California law and our customers' right to know, we have elected to place the Proposition 65 warning signs on Ambient Weather Products.

For further information about California's Proposition 65, please visit <https://oehha.ca.gov/prop65/background/p65plain.html>

