# Uniden



# BT359 Bluetooth® Headset User's Guide

Also in this package:



T.

AC (indoor) power adapter

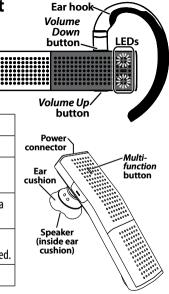
Questions? Problems? Get help on the web at www.uniden.com or call our Customer Service line at 800-292-2294.

# **Getting to Know the Headset**

Using the headset at excessive volume can cause permanent hearing loss. To reduce the risk of hearing damage, use the minimum volume level necessary (see page 17).

## Reading the LEDs

State	Meaning
Flashing together	The headset is turned on.
1 flash every 5 seconds	The headset is in pairing mode.
2 flashes every 5 seconds	The headset is currently paired to a Bluetooth device.
Steady	The headset is charging. The LEDs turn off when the battery is charged.
Alternately flashing	The headset is in pairing mode.



#### Using the Buttons

#### The buttons only activate the function when you release them.

#### **MUTI-FUNCTION**

Press to	Press & hold for 2 seconds to	4 seconds to
<ul> <li>In standby: redial the last number.</li> <li>While a call is ringing: answer the call.</li> <li>On a call: hang up.</li> </ul>	<ul> <li>In standby: activate voice dialing.</li> <li>While a call is ringing: reject the call.</li> <li>On a call: send the call to your phone.</li> <li>When the headset is off: turn it on.</li> </ul>	<ul> <li>In standby: turn the headset off.</li> </ul>

#### **VOLUME UP**

Press to	Press & hold for 2 seconds to	4 seconds to
<ul> <li>On a call: increase the volume.</li> </ul>	<ul> <li>In standby: activate voice dialing on your 2nd phone.</li> </ul>	<ul> <li>On a call: put the current call on hold and switch to a waiting call.</li> </ul>

#### **VOLUME DOWN**

Press to	Press & hold for 2 seconds to	4 seconds to
<ul> <li>On a call: decrease the volume.</li> </ul>	<ul> <li>In standby: redial the last number on your 2nd phone.</li> <li>On a call: mute the microphone.</li> </ul>	<ul> <li>On a call: hang up the current call and switch to a waiting call.</li> </ul>

# **Setting Up Your Headset**

#### Charge the Battery

Before using your headset, charge the battery for at least 2 hours. Charging the battery completely (and keeping it charged) will help you get the longest possible talk and standby time out of the battery. With average use, the battery provides about 4 hours of talk time and 120 hours of standby time. Connect the adapter to the power connector on the top of the headset, then plug it into any standard 120 V AC (regular indoor) power outlet.

Use ONLY the power adapter supplied with the headset! Using any other adapter could damage your headset, create a fire hazard, or cause a risk of electric shock!

#### **Checking the battery**

When the battery is low, the headset sounds an alert tone every 20 seconds. To check the current status of the battery, press **VOLUME UP** and **VOLUME DOWN** at the same time. The headset announces the battery status as "Battery low," "Battery normal," or "Battery high."

#### Pair the Headset to Your Phone

Pairing "introduces" two Bluetooth devices and gives them permission to connect to each other. If you want to use the headset with more than one phone, you need to pair it with each phone separately. Once you pair a phone to the headset, the two devices can connect automatically whenever they can detect each other.

- 1) Make sure the headset is powered off and the power adapter is not connected (you can't use the headset while it's charging).
- 2) Press & hold **MULTI-FUNCTION** until the LEDs flash alternately. The headset is in pairing mode and should be visible to other Bluetooth devices.
- 3) On your phone, start a search for Bluetooth headsets or hands-free devices. (This process may take several seconds, and it will be different for each mobile phone; see your phone's owner's manual for detailed instructions.)
- 4) Your phone should discover a device called a *BT359* or *BT359* headset. When your phone asks if you want to pair with this device, answer yes.
- 5) When your phone prompts you for a PIN code or password to pair with the BT359, enter **0000**.
- 6) When the headset is paired, the LEDs flash twice every 5 seconds. Your phone might display a confirmation message, also.
- 7) Your phone might ask if you want to change the headset's name; generally, you should only change the name if you have more than one BT359 headset that you use with this phone.

#### **Connect to Your Phone**

Most phones connect to the headset as soon as you pair it; if yours won't, turn the headset off and back on. If headset still won't connect, check your phone's owner's manual for additional Bluetooth information.

#### Once the headset is paired

- Whenever you turn the headset on, it automatically tries to connect to whatever device it was connected to last.
- If the headset loses the connection (e.g., if your phone is out of range), press **MULTI-FUNCTION** to reconnect.

# **Using Your Headset**

To put your headset on, insert the ear cushion in your right ear, then wrap the earhook behind your ear.

## Finding the "Sweet Spot"

Everyone's ear has a sweet spot, a particular angle of the speaker where the audio comes in loud and clear. Take a few minutes to move the headset around until you find the best angle for the ear cushion.

#### Switching to Your Left Ear

If you want to wear the headset on your left ear, take the earhook off and turn it over.



#### Turning the Headset On and Off

To turn on the headset, press & hold **MULTI-FUNCTION** until you hear the Power-on melody (about 2 seconds). Press & hold **MULTI-FUNCTION** for about 4 seconds to turn the headset off.

## **Common Tasks**

Make a call	Dial from your phone as usual. Your phone should automatically send the call to the headset. If it doesn't, press & hold <b>MULTI-FUNCTION</b> for 2
	seconds to send the call to the headset manually.
Answer a call	Press <b>MULTI-FUNCTION</b> while the call is ringing.
Hang up a call	On a call, press MULTI-FUNCTION.
Reject a call	Press & hold <b>MULTI-FUNCTION</b> until you hear a beep (about 2 seconds).
Change the volume	On a call, press VOLUME UP for more volume or VOLUME DOWN for less.
Mute the microphone	Press & hold <b>VOLUME DOWN</b> for about 2 seconds. While the microphone is muted, the headset plays a melody every 10 seconds. To turn the microphone back on, press either <b>VOLUME UP</b> or <b>VOLUME DOWN</b> .
Redial the last number	With the phone in standby, press <b>MULTI-FUNCTION</b> . When the phone displays the number, press <b>MULTI-FUNCTION</b> again.
Activate voice dialing	With the phone in standby, press & hold <b>MULTI-FUNCTION</b> for about 2 seconds. When you hear a beep, you can use any command you have already programmed into your phone. (The phone must support voice dialing.)
Send a call back to your phone.	Press & hold <b>MULTI-FUNCTION</b> for 2 seconds. The headset sends the call to the phone & disconnects from the phone.

# **Special Features**

## Using the Headset with 2 Phones

You can connect your headset to two Bluetooth devices and use them at the same time. Just pair the headset to the first phone following the instructions on page 4. Then, pair the headset to the second phone.

This feature may not be compatible with certain mobile phones.

#### **Using Both Phones**

- The headset stays connected to both phones until a call comes in. If you answer the call, the headset disconnects from the other phone for the duration of the call. When you hang up, the headset automatically reconnects to the other phone.
- Only one phone at a time can be on an active call.
- The headset plays a different ring tone for each phone so you know which one is ringing. To answer the call, press **MULTI-FUNCTION** as usual.
- All the button functions remain the same for the first phone (the one you paired first).

- To use last number redial on the second phone, press & hold **VOLUME DOWN** until you hear a beep (about 2 seconds).
- To activate voice dialing on the second phone, press & hold **VOLUME UP** until you hear a beep (about 2 seconds).

## Caller ID Announce (English only)

When you receive a call, the headset sounds a ring tone and displays the Caller ID information. The headset also announces the caller's phone number.

## Call Waiting

# To use this feature, you must subscribe to Call Waiting through your service provider, and your phone must support the hands-free profile.

- When another call comes in while your on the phone, the headset sounds a tone and displays Caller ID information for the waiting call.
- To put your current call on hold and switch to the waiting call, press & hold **VOLUME UP** until you hear 2 long beeps (about 4 seconds). When you release the button, you'll be connected to the waiting call.

- To switch back to the original call, press & hold **VOLUME UP** again.
- To hang up your current call and switch to the waiting call, press & hold **VOLUME DOWN** until you hear 2 long beeps (about 4 seconds). When you release the button, you'll be connected to the waiting call.

# **Troubleshooting and Maintenance**

If you have and issues, see the suggestions in the table below. If these suggestions don't help, contact customer support (see the cover for contact information).

If	Try
The headset won't turn on.	<ul> <li>Charging the battery completely.</li> </ul>
The headset won't pair with my phone.	<ul> <li>Making sure your phone is in pairing mode. (Check your phone's manual for help.)</li> <li>Turning the headset off. Wait at least 10 seconds, then try again (see page 5).</li> <li>Making sure your phone supports the Bluetooth Headset or Hands Free Profile.</li> </ul>

If	Try
The headset paired with my phone, but I can't hear anything through it.	<ul> <li>Making sure the call connected and is still active.</li> <li>Making sure the phone transferred the call to the headset. Press &amp; hold MULTI-FUNCTION for two seconds to transfer the call.</li> </ul>
The headset keeps beeping, and I don't know why.	<ul> <li>The battery may be getting low.</li> <li>Seeing if your phone has lost the network signal. If your phone sounds an alert when it can't connect to the network, the headset passes on this alert.</li> </ul>
l can hear the caller, but the audio is very weak or soft.	<ul> <li>Turning the speaker volume up.</li> <li>Moving closer to your phone (if you aren't carrying it).</li> <li>Adjusting the ear cushion to find your "sweet spot" (see page 5).</li> <li>Keeping the battery fully charged: as the battery gets low, the speaker gets softer.</li> </ul>

## **General Information**

- You cannot use the headset while it is recharging.
- Bluetooth wireless devices have a maximum range of 30 feet (10 m); actual range varies depending on current conditions (obstacles, battery power, interference, etc.).
- The headset can only connect to devices that support the Bluetooth headset or hands-free profile. This product is not compatible with standard cordless phones.

#### Lithium-polymer battery information

This device contains a lithium-polymer battery. The headset and battery must be recycled or disposed of properly. Contact your local waste management office for information on battery recycling or disposal.

#### **Battery Life**

With average use, the battery should provide about 4 hours of talk time and 5 days of standby time. A battery that is new or left unused for long periods of time can have reduced capacity the first few times it is used. For maximum battery life, keep your battery charged.

- When the battery is getting low, the headset sounds an alert tone every 20 seconds.
- When the battery no longer has enough charge to operate the headset, the headset will power off; you won't be able to turn it back on until you connect the charger or charge the battery.

#### Noise or Static on the Headset

The most common cause of noise or static on any wireless device is interference. Bluetooth devices operate in the ISM band (2.402 GHz  $\sim$  2.480 GHz); any equipment operating in this frequency range might interfere with the headset. Some common sources of interference in this range are

- Microwave equipment, especially microwave ovens
- Wireless LAN equipment or WiFi connections
- Other Bluetooth devices or computers
- Certain cordless telephones

• Certain medical equipment and appliances If you have problems with static during calls, look for one of these interference sources, and try moving away from it. If the noise continues, there may be interference on your phone itself, and any noise in the phone's connection will come through on the headset, too. Transfer the call to your phone and see if the audio quality improves. If it doesn't, look around for things that can interfere with your phone.

# Safety and Handling Information

For maximum product life, do not drop, throw, or crush the headset. Do not expose it to humidity, dust, or temperatures above 125 F.

#### Cleaning the headset

If necessary, remove the ear cushion and earhook. Dampen a lint-free cloth with water or a cleaner specially designed for electronics, and gently wipe the headset clean. Do not expose this product to liquid (water, alcohol, etc.) or submerse in liquid for any reason.

#### Important Safety Instructions

This product is NOT waterproof. To reduce the risk of fire, electrical shock, or damage to the product, D0 NOT expose this product to rain or moisture.

When using the headset, always follow basic safety precautions to reduce the risk of fire, electric shock and injury to persons, including the following:

- Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Use only the power cord and batteries indicated in this manual. Do not expose the battery (or the device) to flames or dispose of it in a fire: the battery may explode. Check

with local authorities for possible battery disposal instructions.

- Do not disassemble, modify, or attempt to repair any component of this product.
- Check the laws and regulations on the use of mobile phones and hands-free equipment in the areas where you drive. Always give full attention to driving and pull off the road and park before making or answering a call if driving conditions require.
- Do not allow children to play with the headset: it contains small parts that could become detached and create a choking hazard.
- Turn off your headset when pumping gas, handling flammable materials, or in any area with a risk of explosion. In rare occurrences, this product could generate sparks which can

cause an explosion or fire. Follow all warning notices in your immediate area!

#### SAVE THESE INSTRUCTIONS!

#### Avoiding hearing damage

Using any headset or earbud at too high a volume can cause permanent hearing damage. To reduce the risk of hearing damage:

- Set the volume at the minimum level needed to hear in the current environment. If possible, use your headset in quiet surroundings or try to move to an area with less background noise before adjusting the volume.
- Start with the volume at its lowest setting, then gradually increase it until you can hear.
- Turn the volume down before powering off the headset and readjust the volume each time you turn it on.

- If someone next to you can hear the other end of the call through your headset or if your ears hurt or ring when you hang up, the volume is too high.
- The longer your ears are exposed to noise, the greater the risk of damage. Limit calls at higher volumes (or other exposure to loud noise).
- For more information on protecting your hearing, visit the <u>WISE EARS®</u> website (<u>www.nidcd.nih.gov/health/wise/</u>) or consult an audiologist.

## **FCC** Notice

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including

interference that may cause undesired operation. Privacy of communications may not be ensured when using this product.

To insure the safety of users, the FCC has established criteria for the amount of radio frequency energy various products may produce depending on their intended usage. This product has been tested and found to comply with the FCC's exposure criteria. For body worn operation, the FCC RF exposure guidelines were also met when used with the Uniden accessories supplied or designed for this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines and should be avoided.

### **Industry Canada Statement**

This device complies with RSS-210 of the Industry Canada Rules. Operation is subject to

the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### IMPORTANT NOTE: Radiation Exposure Statement

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with IC RF exposure compliance requirements, please follow operation instruction as documented in this manual.

## **Two-Year Limited Warranty**

Evidence of original purchase is required for warranty service.

WARRANTOR: UNIDEN AMERICA CORPORATION ("Uniden")

ELEMENTS OF WARRANTY: Uniden warrants, for two years, to the original retail owner, this Uniden Product to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original user shall terminate and be of no further effect 24 months after the date of original retail sale. The warranty is invalid if the Product is a) damaged or not maintained as reasonable or necessary, b) modified, altered, or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, c) improperly installed, d) serviced or repaired by someone other than an authorized Uniden service center for a defect or malfunction covered by this warranty, e) used in any conjunction with equipment or parts or as part of any system not manufactured by Uniden, or f) installed or programmed by anyone other than as detailed by the owner's manual for this product.

STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, warrantor will either, at its option, repair or replace the defective unit and return it to you without charge for parts, service, or any other cost (except shipping and handling) incurred by warrantor or its representatives in connection with the performance of this warranty. Warrantor, at its option, may replace the unit with a new or refurbished unit.

THE LIMITED WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIFU OF AND **EXCLUDES ALL OTHER WARRANTIES OF ANY** NATURE WHATSOEVER, WHETHER EXPRESS, IMPLIED OR ARISING BY OPERATION OF LAW, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL **OR CONSEQUENTIAL DAMAGES.** Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

LEGAL REMEDIES: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This

warranty is void outside the United States of America and Canada.

PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY: If, after following the instructions in the owner's manual you are certain that the Product is defective, pack the Product carefully (preferably in its original packaging). The Product should include all parts and accessories originally packaged with the Product. Include evidence of original purchase and a note describing the defect that has caused you to return it. The Product should be shipped freight prepaid, by traceable means, to warrantor at:

Uniden America Service 4700 Amon Carter Blvd. Fort Worth, TX 76155