

# iWitness

# **DC12**

## DUAL CAMERA AUTOMOTIVE VIDEO RECORDER



## **OWNER'S MANUAL**

© 2016 Uniden America Corporation Irving, Texas Issue 1, June 2016 Printed in China

# **IMPORTANT SAFETY INSTRUCTIONS**

- Uniden does not represent this product to be waterproof. Do not expose this product to rain or moisture.
- This product is intended for use in a motor vehicle. Don't install the device where it will block the driver's view of the road (including the mirrors) or the deployment of the airbag.
- Keep your attention on the road! Don't try to operate or focus on any device while driving. If you have to concentrate on the device, pull off the road for a few minutes.
- Ensure that the camera lens is kept clean and there is nothing blocking the lens.
- Don't leave the device in direct sunlight for a long period of time or where the temperature could go above 140°F (60°C).

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# DC12 AUTOMOTIVE VIDEO RECORDER

# **OVERVIEW**

The Uniden DC12 is a dual camera ultra-compact recorder with FHD 1920 x 1080 high resolution video that can be set up to continuously capture high quality video even in low light conditions. The built-in G-Sensor system triggers the camera to instantly begin recording if the vehicle is bumped or scraped. The DC12 front camera can even record outside the vehicle for the duration of the internal battery's power.

A second camera, installed above the rear windshield or license plate, displays video on the front camera screen in a picture-in-picture format. It connects to (and is powered by) the main unit via a miniUSB connector. If connected to the backup taillights, it displays in full screen with backup guidelines when the vehicle is in reverse.

#### FEATURES

- 3.0" color screen
- FHD 1920 x 1080 @ 30 fps
- Front camera: 170° Viewing Angle (diagonal); Rear camera: 140° Viewing Angle
- · Supports H.264 video compression technology
- · License plate recognition technology
- Saves current video in case of accident (G-force)
- Audio Recording

- ADAS system
- Loop Recording
- · Auto Power On/Off when engine turned on/off
- Date Stamp on Video Playback
- · Records onto microSD Card (16GB included)
- Internal Rechargeable Battery (up to 10 minutes)
- Built-In Microphone

WHAT'S IN THE BOX?



Uniden DC12 Front Camera



Windshield Mount



Uniden DC12 Rear Camera and cables







DC (CAR) Adapter MiniUSB to USB Cable

16GB MicroSD card

Not Shown: MicroSD to SD Card Converter, Owner's Manual, Installation kit

# If any items are missing or damaged, get answers 24/7 at our website: www.uniden.com.

#### CONTROLS AND INDICATORS



Number	Name	Purpose
1	Unnamed jack	Future expansion
2	Latch	Connect camera to windshield mount.
3	Power	DC 5V power connection.

Number	Name	Purpose
4	USB Slot	Connect the DC12 to a computer to view recorded video/photos.
5	Menu	In Video, Snapshot, and Playback modes: Press to access configuration menu. Press again to return to live video.
		During video recording: Pess and hold to turn microphone on/off.
6, 7	▲ ▼	In Live view: Turn recording microphone on or off.
		In Menu mode: Up or Down.
		In Video Playback mode: Press ▼ to skip ahead 2 to 3 seconds. Press ▲ to rewind 2 to 3 seconds.
8	Mode	Switch between Video, Snapshot, and Playback modes.
		While recording: Press to lock the recorded file.
9	Screen	Display screen
10	Speakers	Listen to audio from the camera
11	LED	During recording - Flashing

Number	Name	Purpose
12	Power	Press to turn unit on. Press and hold to turn off.
		In Standby or Recording: Short press to put the screen in Standby mode. Short press again to return to active mode.
13	REC	In Video mode: Press to start and stop recording.
		In Snapshot mode: Press to take photo.
		In Menu mode: Press to confirm an entry or selection.
14	microSD slot	Insert microSD card.
15	Reset	If the camera freezes or locks up, insert a pin or an unfolded paper clip into this space. Press and hold the Reset button to reset the camera. Turn the camera back on.
16	MIC	Microphone

## INSTALLATION AND POWER UP -DC12 FRONT CAMERA

INSTALLATION SAFETY WARNINGS

WARNING! Failure to comply with the following warnings could result in an accident or collision,

resulting in death or serious injury.

Do not obstruct the driver's view or the operation of the vehicle itself.

Do not place it unsecured on the dashboard or in front/above an airbag.

Do not mount the camera where it will become a distraction if it becomes loose.

Do not attempt to operate the camera while driving. If you need to access the DC12 to change settings, etc., pull off the road in a safe manner to do so.

Some state laws prohibit drivers from mounting anything on the windshield, or restrict mounting to specific areas of the windshield. It is the owner's responsibility to mount the DC12 in compliance with local laws.

# DC12 FRONT CAMERA INSTALLATION INSTALL THE MICROSD CARD

# A compatible microSD card (16GB supplied) is required to record and store videos and photos.

The camera can support microSDHC cards (High Capacity microSD) up to 64 GB in capacity. Uniden recommends using a good quality microSDHC card of at least 16GB capacity and minimum Class 10 speed. (A 16GB microSD card and SD to microSD adapter are included.)

Gently insert a formatted microSD card (see page 21) in the slot on the side of the camera. To remove the card

from the slot, press the edge of the microSD card inwards for it to pop out and then pull it out of the slot.

#### ATTACH THE DC12 FRONT CAMERA

- 1. Be sure the bracket locking ring is set to unlock.
- 2. Slide the DC12 onto the bracket hook on the bottom of the windshield mount until it locks into position.
- 3. Turn the locking ring to lock. Make sure the bracket is locked to the windshield.
- To unmount the bracket, turn the locking ring to the unlock ( ) position and then lift the plastic flap on the base to release it from the windshield.

#### POWER UP THE DC12

# Only use the DC car adapter that comes with your device. Any other adapter might damage the device.

- Refer to your car's owner's manual to verify where the power outlets are on and around the dashboard. Locate an outlet that supplies 12V electric power when the key is in the ON or ACC position.
- 2. Connect the car adapter to the camera through the DC 5V port and to the 12V power outlet.
- 3. Start the car. The camera turns on automatically and begins recording. When the car's engine is turned off, the camera will automatically turn off in a few seconds.

#### Charge the camera for at least 15 minutes after it is turned on for the first time or after it has been turned off for more than three weeks.

4. At other times, press the  $\circ$  button to turn it on.

Press and hold the  $\bigcirc$  button to turn it off.

The camera charges the battery whenever power is connected. When the camera is being charged, the red LED glows. The camera takes about 120 minutes to charge completely from an empty state. A Battery Status icon displays when the camera is disconnected from power and tells you how full the battery is.



## INSTALLATION AND POWER UP -DC12 REAR CAMERA

#### INSTALLATION SAFETY WARNINGS

WARNING! Failure to comply with the following warnings could result in an accident or collision, resulting in death or serious injury.

Do not obstruct the driver's view or the operation of the vehicle itself.

Do not mount the camera where it will become a distraction if it becomes loose.

Always check the area behind where you are drilling mounting holes. Be aware of what you are drilling into.

#### DC12 REAR CAMERA INSTALLATION

# CAUTION: Uniden STRONGLY recommends professional installation of the rear camera.

The backup camera displays in a "picture-in-picture" format when the front camera powers up. When the vehicle is in reverse, the back camera displays full screen, with guide lines for backup displayed. See page 24 for details.

## **SETTING UP THE DC12**

Before recording video or taking snapshots, set up how you want your DC12 to operate. The configuration menu, common to all three modes, lets you set the date and time stamp, turn audio recording on or off, set the image resolution, etc.

#### CONFIGURATION MENU

In any mode, press *MENU* to access the configuration menu.

# You cannot access the menus if the DC12 is recording. Press REC to stop recording, then press MENU.

Press  $\blacktriangle$  or  $\triangledown$  to scroll through the various options and then press *REC* to select that option.

Option	Description
Car/Driver ID	Provides a way to identify the vehicle in which the device is mounted (up to 8 alphanumeric characters). (See page 18 for details.)
Video Quality	Sets the video resolution.
	<ul><li> 1080FHD</li><li> 720PHD</li></ul>
Picture Quality	Defines the quality of the image you take.
	<ul> <li>1M</li> <li>2M</li> <li>5M</li> <li>8M</li> </ul>
Loop Recording	Define the length of time video records before recording stops and another recording begins. For example - if Loop Recording is set to 3 minutes and you have recorded for 17 minutes, you may have 5 3-minute and 1 2-minute recorded videos.
	<ul> <li>1 minute</li> <li>3 minutes</li> <li>5 minutes</li> <li>Off</li> </ul>
ADAS	Advanced Driving Assistant System. Press REC to check for ON or OFF. (See page 20 for more information.)

Option	Description	
Display Car/ Driver ID	Press <i>REC</i> to check the box to display the Car/Driver ID during video playback.	
Camera Flip	Check this field to have the backup camera display a reverse image.	
Monitor Parking	When checked, the camera begins recording according to G-Sensor activation (next field in the menu).	
G-Sensor	Detects significant or sudden movement; automatically activates and locks recording preventing it from being erased.	
	Levels of motion required to activate recording are:	
	<ul> <li>High</li> <li>Medium</li> <li>Low</li> <li>Off</li> </ul>	

Option	Description	
Auto Shutdown	Sets the time duration to automatically power off the camera when idle, regardless of whether or not the car charger is plugged in. • 1 min • 3 min • 10 min • Off	
	If the setting is Off and the car charger is unplugged while the camera is recording, the camera will power down in 10 seconds.	
	If the car charger is unplugged while the camera is NOT recording, the camera will power down according to this Auto Shutdown field. If OFF is selected, camera remains on until internal battery runs out.	
Motion Detection	Enable this setting to allow the recorder to start recording when it detects movement.	
Volume	Set the playback volume level:	
	<ul><li>High</li><li>Medium</li><li>Low</li></ul>	

Description
Automatic
Sunny     Cloudy
Incandescent light
Flourescence
0 - 5
-3, -2, -1, 0, 1, 2, 3
Check to set video recording to start
Set a time delay before the LCD turns
off after the camera is turned on.
OFF (always on) or 10, 20, 30 seconds
Turn recording microphone off or on.
YYYYMMDD HHMMSS
Set the time in 24 hour format (00 - 23);
however, time displays on the screen
MODE to return to the menus )

Option	Description
Time Zone	Press ▲ or ▼ to select a Time Zone. The most commonly used time zones for this system are:
	<ul> <li>-5 - Eastern Standard</li> <li>-6 - Central Standard</li> </ul>
	-7 - Mountain Standard
	-8 - Pacific Standard (Default)     Q Yukon Standard
	<ul> <li>-10 - Alaska-Hawaii Standard</li> </ul>
	Press <b>REC</b> to confirm and return to the menu.
Language	<ul> <li>English</li> <li>Français</li> </ul>
	• Español
Time Stamp	Select to display the date and time on recorded video
Format	Reformats the microSD card.
Factory Reset	Resets the firmware to the factory defaults.
Version	Displays current firmware version

#### CAR/DRIVER ID

This menu option lets you enter the license number or any other identifier (up to 8 alphanumeric characters) to label the vehicle in which the device is mounted. This feature is useful if the device is shared between vehicles and video needs to be linked to a specific vehicle or if you are monitoring multiple devices among several vehicles.

- 1. If recording, press **REC** to stop. Press **MENU**.
- Press ▲ or ▼ to scroll to Car/Driver ID if needed and press *REC* to select it.
- UNIDEN displays on the screen the first time this option is accessed. Press *REC* to toggle between UNIDEN and blank spaces.
- Press ▲ or ▼ to select the first space or press *REC* to move to the next space
- 5. Press ▲ or ▼ to scroll through the character options below the boxes and press *REC* to select a character.

#### Character options are blank, 1 - 0, blank, comma (,), dash (-), and A - Z (capital letters). The current letter is greyed out.



- 6. After you complete the entry, press *MODE* to return to the menu.
- 7. The identifier displays after the date/time stamp when the video is played back if Display Car/Driver ID is turned on (See page 15).

To change a character: Press *REC* repeatedly to cycle through the characters to reach the character to change. Change the character using  $\blacktriangle$  or  $\checkmark$  and then press *REC* 

to move to the next character. Press *MODE* to return to the main menu when the entry is complete.

To remove a character (inserting a blank): Press *REC* repeatedly to cycle through the characters to reach the character to remove. Select the blank character and press *REC*. You will now have a blank character in that spot. Press *MODE* to return to the main menu when the entry is complete.

#### ADAS SYSTEM

ADAS (Advanced Driving Assistant System) is comprised of two systems - LDWS (Lane Departure Warning System) and FCWS (Forward Collision Warning System.

- LDWS Lane Departure Warning System. Warns driver when vehicle is drifting into another lane. Uses lane markings.
- FCWS Front Collision Warning System. Warns driver of potential crash ahead in time for driver to take evasive action.

#### DC12 OPERATING MODES

The DC12 operates in three modes: Video, Snapshot, and Playback. Quickly press *MODE* to cycle through the modes. Stop when you are on the mode you want.

#### Video Mode

Pres **REC** to start and stop recording. Recorded video is saved on the microSD card. See page 22 for details.

#### Snapshot Mode

The DC12 lets you take still images (snapshots) of live video that is not recording. You cannot take a snapshot

of live video while it is recording. You also cannot take a snapshot of recorded video playing back.

To take a snapshot:

- 1. Verify that a valid microSD card is inserted in the microSD slot.
- 2. Quickly press *MODE* to select Snapshot mode.
- 3. Press *REC*. The camera takes a snapshot of live video.

These snapshots are saved on the microSD card.

#### Playback Mode

View your recorded files and snapshots through playback mode.

- From Playback mode, press ▲ or ▼ to scroll through the recorded files one at a time. A counter displays on the top bar (for example, 01/05).
- If the file displays a play icon ( ► ), it is a video file. Press *REC* for playback. Press *REC* again to pause playback and *MODE* to return to the list of recorded files.
- If the file does not display a play icon ( ► ), it is a snapshot.
- 4. Press *MODE* to return to Live video.

# During recorded video playback, ▼ jumps forward 2-3 seconds and ▼ jumps backwards 2-3 seconds.

# **USING THE DC12**

#### **RECORD VIDEO**

When connected to a car charger, the camera automatically goes into Video mode and starts recording when you start the car if Automatic Record is enabled. A counter displays to indicate recording is in progress.

If the camera is not recording, press *REC* to start recording. A counter displays. To stop recording, press *REC* and the counter disappears, indicating that the recording has stopped.

If the car charger is unplugged while the camera is recording, the camera will power down in 10 seconds.

If the car charger is unplugged while the camera is NOT recording, the camera will power down according to the Auto Shutdown setting (see page 16).If OFF is selected, the camera remains on until the internal battery runs out.

#### SAVE CURRENT RECORDING (LOCK FILE)

You can save the file currently recording so it will not be overwritten if the microSD gets full.

- While recording, press *Mode*. The Locked File icon

   (a) displays, indicating that the recording has been locked and will not be overwritten by new video clips.
- 2. Press *MODE* again to unlock the file.

# You cannot lock a file that has already been recorded.

#### PLAY BACK RECORDED FILES (PLAYBACK MODE)

When you access Playback mode, the screen displays an image from the last video recorded/snapshot taken. A file counter also displays.

#### View Files

Use the keys on the side of the DC12 to control the video as it plays back.



- From the Playback screen, press ▲ or ▼ to scroll through the recorded files. When you find the file to view, press *REC*.
- Videos play or a snapshot displays. For video files, use the side buttons to skip ahead (▼) or slightly rewind (▲) 2 to 3 seconds of video. Press *REC* to pause and restart the video.
- 3. When the video ends, it stops and displays the first image of the video that just played.

#### MANAGE RECORDED FILES

Manage recorded files through the Playback mode.

1. Press *MODE* to select Playback mode.

- Press ▼ to scroll forward (▲ to scroll backward) until the file you want to manage displays on the screen; press *MENU* to delete that file.
- A confirmation screen displays. Press Vor▲ to confirm deletion or cancel and *REC* to process that selection. Repeat for other files.
- 4. When you have finished, press *MODE* to exit Playback mode.

# **USE THE BACKUP CAMERA**

With the backup camera properly installed, live video from it displays in a "picture in picture" format when the vehicle is turned on.



As soon as the car is put in reverse, the backup camera live video displays in full screen, flipped. Guidelines display to assist the driver in backing up properly and safely.



Once the vehicle is taken out of reverse, the screen returns to "picture in picture" mode, with the image flipped back to normal.

# VIEW FILES ON A PC

When you connect the DC12 to the PC (either through the supplied USB cable or by inserting the SD card into the PC), the PC views the DC12 as a removeable drive. This connection allows you to view your recorded files on the PC through the Uniden Player.

#### Download the Uniden Player

- 1. Go to www.unidensupport.com and select Automotive Product.
- 2. Select DC12 under Dashcam by model.
- 3. Follow the instructions to download the Uniden Player for DC12.

#### Connect microSD Card to PC

If you are connecting the DC12 to the PC via USB cable:

1. Connect the DC12 to the PC using the supplied USB cable. A list of options displays.

- 2. Select Open the USB Storage Device and press REC.
- The sicon displays, indicating that connection between the camera and the PC is established. Go to the next section, View Files on Player.

If you are inserting the microSD card into the PC:

- Remove the microSD card from the camera and insert it into a microSD card to USB converter (if your PC does NOT have an SD card slot) or into a microSD to SD card converter (if your PC DOES have an SD card slot).
- 2. Insert the converter into the PC. An AutoPlay message box displays. Close the message box.
- 3. Go to the next section, View Files on Player.

#### View Files on Player

The illustration on page 27 corresponds to the following steps. The highlighted folder/file names show how the steps progress through finding and viewing a recorded file on the microSD card.

1. Open the player. Select File/Open to navigate to the removeable drive containing the recorded video files and open it.



- 2. Photo and video folders display For this example, open the video folder.
- 3. DCIMA and DCIMB folders display. Open DCIMA.
- 4. A list of recorded files display. Select a file and open it.
- 5. The video displays. Select Play to view the recorded file.



#### Video Playback Screen



Number	Name	Function
1	Help	Displays software version and copyright date.
2	View	<ul> <li>Language (English, Français, Español)</li> <li>Maps</li> <li>Speed Unit</li> </ul>
3	File	Open recorded file
4	Date/Time	<ul> <li>Date video was recorded</li> <li>Time of day video was recorded.</li> </ul>
5	Playback Controls	<ul> <li>Reverse</li> <li>Play</li> <li>Stop</li> <li>Fast forward</li> </ul>

Number	Name	Function
6	Volume Control	Click on slider and move to adjust playback volume
7	G-Force indicator	Tracks camera movement inside vehicle. For example, if the vehicle goes over a bump, it will register here.
8	X-Y-Z Axis legend	Color of indicator in #8 above indicates direction of force.
9	Camera	Pause the video and click on the camera icon to take a snapshot of a video image. See page 29 for details.
10	Video Time	Video playback time
11	Previously Viewed Files	List of previously viewed files. Double-click on a file to play again.

#### VIEWING SNAPSHOTS FROM VIDEO ON PC

You can take snapshots from video playing on the PC. The Uniden Player stores these snapshots on the PC. To view the snapshots, go to C:\Users\Public\Public Pictures. Snapshots display. Click on a snapshot to view it.

# TROUBLESHOOTING

General Problems	Possible Solutions	
The camera cannot take photos or record videos The camera automatically stops when recording	<ul> <li>Check the microSD card; it might be out of space. Either delete files from that microSD card or use a new microSD card.</li> </ul>	
Camera does not turn off when the car is turned off.	<ul> <li>Check your vehicle's owner's manual to verify that you have connected the camera to a power outlet that only operates when the key is in the ON or ACC position.</li> <li>If you have connected your camera accordingly and it still remains on when the car is turned off, go to www.uniden.com for assistance.</li> </ul>	
Video is unclear	Ensure that there are no fingerprints or dirt on the lens. Ensure that the lens is always kept clean.	
The camera crashes	Using a pin or an unfolded paper clip, press and hold the Reset button to reset the camera. Turn the camera back on.	

General Problems	Possible Solutions
"File Error" appears when photos or video are replayed.	Card format error. Reformat your microSD card. (Setup/ Format)
You cannot access menus.	Press <i>REC</i> to stop recording.
Recorded files are missing.	The DC12 records over older files. Be sure to save important files to your PC every 2 weeks.
Can't delete recorded files or snapshots.	The file or snapshot may be protected. See page 23.
Backup camera does not display	Check the miniUSB connection.

## **SPECIFICATIONS**

Screen	3.0 in. LCD
RAM	DDR3
Storage	microSD (up to 64GB), Class 10 (16GB microSD card included)
AV Input/Output	USB 2.0
Power Supply	Built-in Lithium Ion battery (10 min)
Power Type	12V Car Charger
Sensor Type	CMOS

View Angle

Image Sensor, inch Video Frame Rate Sound Recording Channels G-sensor ADAS

Video Format Photo Resolution Video Codec Audio Codec Operating Systems Supported

**Operating Temperature** 

Storage Temperature

Working Humidity

Front: 170° (diagonal) Ultra-Wide angle Rear 140° 1/330fps Yes (built-in microphone) 2 Yes LDWS FCWS MP4 1M. 2M. 5M. 8M H.264 (avc1) PCM Windows 2000/XP/ Vista/7/8/8.1 Mac OS 10+/LINUX (webcam and storage) 32° F ~ 140° F  $0^{\circ} C \sim +60^{\circ} C$ 14° F ~ 158° F -10° C ~ +70° C  $10 \sim 90\%$ 

## FCC/INDUSTRY CANADA COMPLIANCE

## FCC Compliance

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

Avis de conformité à la FCC : Ce dispositif a été testé et s'avère conforme à l'article 15 des règlements de la Commission fédérale des communications (FCC). Ce dispositif est soumis aux conditions suivantes: 1) Ce dispositif ne doit pas causer d'interférences nuisibles et; 2) Il doit pouvoir supporter les parasites qu'il reçoit, incluant les parasites pouvant nuire à son fonctionnement.

Tout changement ou modification non approuvé expressément par la partie responsable pourrait annuler le droit à l'utilisateur de faire fonctionner cet équipement.

## IC Compliance

This device complies with Industry Canada licenseexempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

Cet appareil est conforme aux normes RSS exemptes de licences d'Industrie Canada. Son fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas causer d'interférences nuisibles et (2), il doit pouvoir accepter les interférences, incluant celles pouvant nuire à son fonctionnement normal.

Tout changement ou modification non approuvé expressément par la partie responsable pourrait annuler le droit à l'utilisateur de faire fonctionner cet équipement.

### **ONE-YEAR LIMITED WARRANTY**

# Important: Save your receipt! Evidence of original purchase is required for warranty service.

WARRANTOR: Uniden America Corporation ("Uniden") ELEMENTS OF WARRANTY: Uniden warrants, for one year, to the original retail owner, this Uniden Product to be free from defects in materials & craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original user shall terminate & be of no further effect 12 months after the date of original retail sale. The warranty is invalid if the Product is (A) damaged or not maintained as reasonable or necessary, (B) modified, altered, or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) improperly installed, (D) serviced or repaired by someone other than an authorized Uniden service center for a defect or malfunction covered by this warranty, (E) used in any conjunction with equipment or parts or as part of any system not manufactured by Uniden, or (F) installed or programmed by anyone other than as detailed by the owner's manual for this product.

STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, warrantor will either, at its option, repair or replace the defective unit & return it to you without charge for parts, service, or any other cost (except shipping & handling) incurred by warrantor or its representatives in connection with the performance of this warranty. Warrantor, at its option, may replace the unit with a new or refurbished unit.

THE LIMITED WARRANTY SET FORTH ABOVE IS THE SOLE & ENTIRE WARRANTY PERTAINING TO THE PRODUCT & IS IN LIEU OF & EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS, IMPLIED OR ARISING BY OPERATION OF LAW, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

LEGAL REMEDIES: This warranty gives you specific legal rights, & you may also have other rights which vary from state to state. This warranty is void outside the United States of America & Canada.

PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY: If, after following the instructions in the owner's manual you are certain that the Product is defective, pack the Product carefully (preferably in its original packaging). The Product should include all parts & accessories originally packaged with the Product. Include evidence of original purchase & a note describing the defect that has caused you to return it. The Product should be shipped freight prepaid, by traceable means, to warrantor at:

Uniden America Corporation C/O Saddle Creek 743 Henrietta Creek Rd., Suite 100 Roanoke, TX 76262