# **Uniden**<sup>®</sup>

OWNER'S MANUAL









## Contents

Introduction	1	Using Your Phone	10
Features	1	<ul> <li>Making and Receiving Calls</li> </ul>	10
Included with Your TRU 341 Phone	3	<ul><li>Storing a Number in Memory</li><li>Entering a Pause in Memory Dialing</li></ul>	10 11
Controls and Functions	4	Storing Mixed Tone/Pulse Numbers	11
<ul> <li>Charging the Battery Pack         Charging the Handset         Battery use time (per charge)         Low Battery Indicator         Cleaning the Battery Contacts         Selecting a Location</li> <li>Setting Up Your Phone</li> </ul>	5 5 6 6 6 7 8	<ul> <li>Dialing a Stored Number</li> <li>Chain Dialing</li> <li>Erasing a Stored Number</li> <li>Mute</li> <li>Replacing a Stored Number</li> <li>Selecting a Different Channel</li> <li>Using the Flash Button</li> <li>Using the Page/Find Feature</li> <li>Traveling Out of Range</li> </ul>	12 12 13 13 13 14 14
<ul><li>Connect the Base Unit</li><li>Setting the Dial Mode Switch</li></ul>	8	Troubleshooting	15
<ul> <li>Adjusting Ringer/Volume Controls</li> </ul>	9	Installing the Beltclip	16
Ringer Tone and Volume	9	<ul> <li>To Attach the Beltclip</li> </ul>	16
Setting the Handset Earpiece Volume	9	To Remove the Beltclip	16
		Headset Installation	16
		General Information	17

### Introduction

The Uniden® 2.4 GHz cordless phones are designed and engineered to exacting standards for reliability, long life, and outstanding performance.

Digital Spread Spectrum Technology utilizes a "wider frequency band" vs. a "single narrow band" used in standard digital transmissions. The 2.4 GHz frequency range was recently released to commercial communications. It provides secure conversation with the clarity of digital sound, extended range, and reduced interference.

### Features

- 2.4 GHz Digital Spread Spectrum
- 30 Channel Autoscan
- 10-Number Memory Dialing
- Desk or Wall Mountable
- Tone/Pulse Dialing
- Handset Volume Control
- 32 Digit Redial

- Page/Find
- AutoTalk™
- AutoStandby™
- 6 Hour Talk Time
- 10 Day Standby Time
- Hearing Aid Compatible

The TRU 341 features include AutoTalk and AutoStandby.

AutoTalk allows you to answer a call by just removing the handset from the base so you don't have to waste time pushing buttons or flipping switches. AutoStandby allows you to hang up by simply returning the handset to the base.

To protect you against misbilled calls which might result from your phone being activated by other equipment, the TRU 341 has Random Code" digital security which automatically selects one of over 65,000 digital security codes for the handset and base.

Also, the AutoSecure $^{\text{\tiny M}}$  feature electronically locks your phone when the handset is in the base.

To get the most from your phone, please read this owner's manual thoroughly. Also, be sure to complete the product registration form and mail it in.

Be sure to visit our web site at: www.uniden.com

# RECYCLING NICKEL-CADMIUM BATTERIES



# NICKEL-CADMIUM BATTERIES MUST BE DISPOSED OF PROPERLY.

Nickel-cadmium cells are used in the battery pack. Please take your used nickel-cadmium battery packs to a store that recycles nickel-cadmium batteries.

Uniden® is a registered trademark of Uniden America Corporation. AutoTalk, AutoStandby, Random Code, and AutoSecure are trademarks of Uniden America Corporation.

### Included with Your TRU 341 Phone







Handset



• Rechargeable battery



• AC adapter



• Beltclip



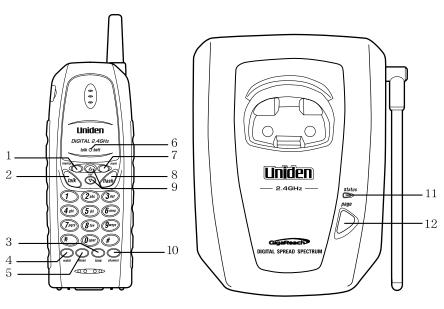
• Telephone cord

#### Also included:

- This Owner's Manual
- · Other Printed Material
- Precautions and Important Safety Instructions

If any of these items are missing or damaged, contact the Uniden Parts Department at (800) 554-3988, 7:00 a.m. to 5:00 p.m. Central, Monday through Friday, or contact us on the web at www.uniden.com

#### Controls and Functions



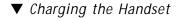
- 1. **memory** Enters or recalls numbers in memory
- 2. talk Answers or places calls
- tone Switches to tone dialing in pulse dial mode
- 4. redial —Redials the last number
- 5. **pause** —Adds a timed pause in a memory dialing sequence
- 6. *talk/battery low* LED Indicates when phone is in use or the battery is low
- 7. **mute** —Turns off the handset microphone while you are using the phone
- 8. *flash* —Accesses call waiting (if available)
- 9. **volume** Sets both the ringer and earpiece volumes
- 10. **channel** Selects another channel for clearer reception
- status LED Indicates the phone is in use or the handset is charging
- 12. *page* Locates the handset

#### Installation

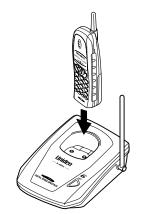
### Charging the Battery Pack

The rechargeable nickel-cadmium battery pack must be fully charged before using your phone for the first time. Before plugging the phone line into your new phone, you must charge the battery for approximately 15 hours without interruption.

- 1. Remove the handset battery cover.
- 2. Plug the battery cable into the handset and place the battery pack inside the battery compartment.
- 3. Replace the battery cover.



To charge, place the handset on the base as shown with the keypad facing forward.





- The plastic connectors will fit together only one way. Make sure the battery's connector is properly aligned. Use only the Uniden battery pack (model BT-905).
- Replacement batteries are also available through the Uniden Parts Department. (See page 3)



- Even when the battery pack is not being used, it will gradually discharge over a long period of time. For optimum performance, be sure to return the handset to the base unit after a telephone call for charging the battery.
- If you must replace the battery pack during a telephone call, complete the replacement within 30 second, and you may return to the caller.

**▼** Battery use time (per charge)

From fully charged

- Six hours continuous use.
- Ten days when the handset is in the standby mode.
- **▼** Low Battery Indicator

When the battery pack in the handset is low and needs to be charged, the *talk/battery low* indicator flashes.

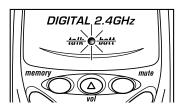
If this occurs while you are on the phone, you will hear an alert tone. Complete your call as quickly as possible and return the handset to the base for charging.

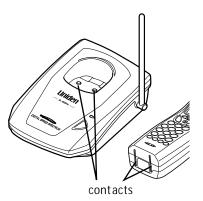
**▼** Cleaning the Battery Contacts

To maintain a good charge, it is important to clean all battery contacts on the handset and base about once a month.

Use a dry cloth or pencil eraser, if necessary.

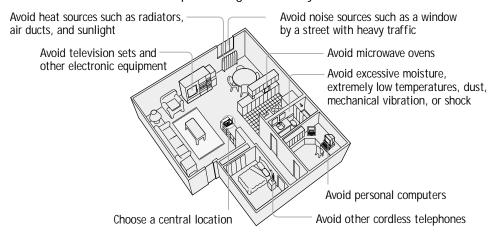
Do not use any liquids or solvents.





#### Selecting a Location

Before choosing a location for your new phone, read the INSTALLATION CONSIDERATIONS included in the PRECAUTIONS AND WARRANTY INFORMATION brochure. Here are some important guidelines you should consider:



- The location should be close to both a phone jack and continuous power outlet.
- Keep the base unit and handset away from sources of electrical noise such as microwave ovens, motors, or fluorescent lighting.
- Be sure there is sufficient space to rotate the base unit antenna to a vertical position.
- After installing the battery pack in the handset, you should charge your handset for **15 hours before using the phone**. Once the handset battery pack is fully charged, connect the telephone line cord to the base and telephone wall outlet.



A continuous power outlet is an AC outlet which does not have a switch to interrupt its power.



Do not place the power cord in an area where it may create a trip hazard or become chafed and create a fire or electrical hazard.

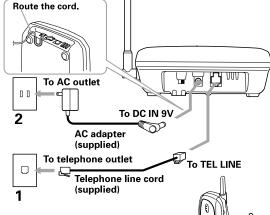


Place the power cord so it does not create a trip hazard or where it could become chafed and create a fire or electrical hazard.

# Setting Up Your Phone

#### Connect the Base Unit

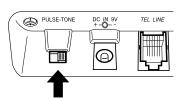
- Connect the telephone line cord to the TEL LINE jack and to a telephone outlet.
- Connect the AC adapter to the DC IN 9V jack and to a standard 120 V AC wall outlet.



3. Set the base unit on a desk or tabletop and place the handset on the base unit as shown. Then raise the antenna to a vertical position.

### Setting the Dial Mode Switch

Place the switch in the TONE position for tone dialing, or the PULSE position for pulse dialing. If you aren't sure of your dialing system, make a trial call with the PULSE-TONE switch set to TONE. If the call connects, leave the switch as is, otherwise set to PULSE.



### Adjusting Ringer/Volume Controls

- **▼** Ringer Tone and Volume
- 1. While the phone is not in use, press *volume* ▲ ▼.
- The phone has two ringer tones, each with two volume levels.
   Press volume ▲ ▼ again until you hear the ringer tone and volume level you want.

- **▼** Setting the Handset Earpiece Volume
- 1. While you are on a call, press *volume* ▲ ▼.
- 2. The phone has four receiver volume levels; Low, Medium, High, and Maximum.

Press *volume* (A) again until you hear the volume level you want. When you hang up, the phone keeps the last volume setting selected.



- You have 20 seconds after pressing *memory* to enter the number you wish to store. Otherwise, an error tone will sound.
- Write down stored numbers on the supplied memo sticker.

## Using Your Phone

### Making and Receiving Calls

	Handset on Base	Handset off Base
Answer call When the phone rings, remove the handset		Press any key.
Albwei Call	from the base. (AutoTalk)	
	1. Remove the handset from the base	1. Pick up the handset and press <i>talk</i> .
	and press <i>talk</i> .	2.The <i>talk/battery low</i> LED lights.
Make call	2. The talk/battery low LED lights.	3. Listen for the dial tone.
	3. Listen for the dial tone.	4. Dial the number.
	4. Dial the number.	
Return handset to the base,		Press <i>talk</i> .
Hang up	(AutoStandby) or press <i>talk</i> .	
	1. Remove the handset from the base	1. Pick up the handset and press <i>talk</i> .
	and press <i>talk</i> .	2. Listen for the dial tone.
Redial	2. Listen for the dial tone.	3. Press <i>redial</i> to dial the last
	3. Press <i>redial</i> to dial the last number dialed.	number dialed.

#### Storing a Number in Memory

Your TRU341 phone has 10 memory locations for storing important telephone numbers.

- 1. Remove the handset from the base and press *memory*. The *talk/battery low* LED flashes.
- 2. Enter the phone number you want to store (up to 20 digits).
- 3. Press *memory* and enter a number (0-9) on the keypad for the memory location you want to use. You hear a long beep and the *talk/battery low* LED goes out indicating the number has been stored successfully. If you select any keys other than 0-9, the handset will beep rapidly and no number will be stored.

### Entering a Pause in Memory Dialing

If you would like to use a phone number stored in memory to access voice mail, for example, you can store a pause in the phone number sequence. To use this function, follow steps 1 and 2 in "Storing a Number in Memory", then press the *pause* button on the handset to place a pause in the phone number sequence. Each pause counts as one digit and represents a two second delay of time between the digits.

Follow the remaining steps in the "Storing a Number in Memory" section to complete the operation.

#### Storing Mixed Tone/Pulse Numbers

If your phone is set up for pulse dialing, you can store a mixed mode number (up to 20 digits) to easily access long distance services.

- 1. Remove the handset from the base and press *memory*. The *talk/battery low* LED flashes.
- 2. Enter the number to be dialed in pulse mode.
- 3. Press the *tone* button on the handset. The *tone* button counts as one digit and enters a pause.
- 4. Enter the number(s) to be dialed in tone mode.
- 5. Press *memory* and a number (0-9) on the keypad for the memory location you wish to use. You hear a long beep and the *talk/battery low* LED goes out.



Remember, the phone number you wish to store cannot have more than 20 digits, including the pause. (The *pause* button counts as one digit.)



If you select a memory location that does not have a stored number, the handset will beep rapidly and the phone will not dial.

### Dialing a Stored Number

To dial a phone number stored in memory, press *talk*, then press *memory* and the memory location (0-9). Your phone will dial the stored number.

### Chain Dialing

After dialing a number you may be requested to enter a special access code, for example, when performing a banking transaction.

- 1. Store the access code into one of the memory locations (0-9).
- 2. Dial the main number.
- 3. Press *memory* and the memory location of the access code at the appropriate time.

#### **Erasing a Stored Number**

- 1. Remove the handset from the base.
- 2. Press memory twice.
- 3. Press the *memory* location number (0-9) you want to erase. You hear a long beep confirming that you have erased the number.

#### Mute

You can temporarily turn off the handset microphone so that the person you are talking with cannot hear you. During a telephone call, press *mute* to turn off the microphone. To cancel mute, press *mute* again.

#### Replacing a Stored Number

Remember, your TRU 341 phone has 10 memory locations represented by the numbers 0-9 on the keypad. If you store a phone number in one of these locations, then attempt to store a different number in the same location later, the new number will *replace* the previous one.

#### Selecting a Different Channel

the phone is changing to another channel.

If you encounter interference while using your phone, you can manually change the phone's channel for clear operation. Interference can come from appliances or other phones in your home. This function works only when the phone is in use. The *channel* button on the handset allows you to choose between 30 factory set channels. During the course of a conversation, if you hear static or noise which makes it difficult to hear, press *channel*. The *talk/battery low* LED flashes, indicating



- The paging feature does not work when the phone is in use.
- When an incoming call is received during paging, paging is canceled and the telephone is switched to the incoming call.

#### Using the Flash Button

Use the *flash* button for accessing services such as call waiting. (You must subscribe to Call Waiting service from your phone company to use this feature.) If you receive a call during your conversation, press the *flash* button on the handset. Press the *flash* button again to return to the previous call.

### Using the Page/Find Feature

The Page/Find feature sends a signal from the base to the handset causing it to beep. This is useful for locating the handset when it is away from the base. To use this feature, press *page* on the base. The handset beeps for 5 seconds. (Press and hold the *page* button for more than 2 seconds, to get a continuous beep for a minute.)

If you hold down *page* more than a minute, the handset beeps until you release *page*.

Press any key on the handset to end the page.

**Note:** If you press *talk* during paging, the handset will be placed in the off-hook (talk) mode.

### Traveling Out of Range

During a call, as you begin to move too far from the base unit, noise increases. If you pass the range limits of the base, your call will terminate within 30 seconds.

## Troubleshooting

If your TRU 341 cordless telephone is not performing to your expectations, please try these simple steps. If you are still unable to resolve the problems, contact your place of purchase or call customer service at (800) 297-1023.

**Caution**: Do not attempt to service this unit yourself. Servicing must be performed by qualified personnel.

Problem	Suggestion	
The status LED won't come	Make sure the AC adapter is plugged into the base and wall outlet.	
on when handset is placed	Make sure the handset is properly seated in the base.	
in base	<ul> <li>Make sure the rechargeable battery pack is properly connected in the handset.</li> <li>Make sure that the charging contacts on the handset and on the base are clean.</li> </ul>	
The audio sounds weak and/or scratchy	<ul> <li>Make sure that the base antenna is in the vertical position.</li> <li>Interference may be caused by other electronic equipment such as TVs, computers, microwave ovens, etc.</li> <li>You may have gone too far from the base.</li> <li>Press <i>channel</i> to help eliminate background noise.</li> </ul>	
Can't make or receive calls		
can't make of receive can's	<ul> <li>Make sure the AC adapter is plugged into the base and a wall outlet.</li> <li>Disconnect the AC adapter for a few minutes, then reconnect it.</li> <li>Reset the security code by placing the handset back on the base for a few seconds. The <i>status</i> LED will blink indicating that the phone has been reset.</li> </ul>	
Handset doesn't ring	The nickel-cadmium battery pack may be weak.	
or receive a page	<ul> <li>Charge the battery for 15 hours.</li> <li>The handset may be too far away from the base.</li> <li>Place the base away from appliances or metal objects.</li> <li>Reset the security code by placing the handset back on the base for a few seconds. The <i>status</i> LED will blink indicating that the phone has been reset.</li> </ul>	
Severe noise interference	<ul> <li>Keep the handset away from microwave ovens, computers, remote control toys, wireless microphones, alarm systems, intercoms, room monitors, fluorescent lights, and electrical appliances.</li> <li>Move to another location or turn off the source of interference.</li> </ul>	

## Installing the Beltclip

#### To Attach the Beltclip

Insert the beltclip into the holes on each side of the handset. Press down until it clicks.



#### To Remove the Beltclip

Pull both sides of the beltclip to release the tabs from the holes.



### Headset Installation

Your phone may be used with an optional headset, the Uniden HS910. To use this feature, simply plug the headset plug into the headset jack on the handset. Your phone is ready for hands-free conversation. (Headsets may be purchased by call the Uniden Parts Department or visiting the web site. See page 3.)



#### GENERAL INFORMATION

The TRU 341 complies with FCC Parts 15 and 68.

Operating Temperature: -10 °C to +50 °C (+14 °F to +122 °F)

#### **AC Adapter Information**

AC Adapter part number: AD-311

Input Voltage: 120V AC 60Hz Output Voltage: 9V DC 210 mA

#### **Battery Information**

Battery part number: BT-905

Capacity: 600 mAH, 3.6V

Battery Use Time (per charge)

From fully charged:

Talk Mode duration 6 hours Standby Mode duration 10 days

Note: If the handset is left off of the base, the actual Talk mode duration will be reduced respective

to the amount of time the handset is off the base.

Recharge your phone on a regular basis about once a week by placing the handset on the base for 15 hours. When the operating time becomes short, even after the battery is recharged, please replace the battery. With normal usage, the battery should last about one year.

Replacement batteries may be purchased at your local Uniden dealer or by contacting the Uniden Parts Department (800) 554-3988. Hours are from 7:00 a.m. to 5:00 p.m. Central Time, Monday through Friday. We can also be reached on the web at www.uniden.com

Specifications, features, and availability of optional accessories are all subject to change without prior notice.

#### THANK YOU FOR PURCHASING A UNIDEN CORDLESS PHONE

# A World Without Wires Uniden

Covered under one or more of the following U.S. patents:

 4,511,761
 4,523,058
 4,595,795
 4,797,916
 5,381,460
 5,426,690

 5,434,745
 5,633,010
 5,574,727
 6,660,790
 5,660,269

 5,661,780
 5,683,812
 5,712,48
 5,717,312
 5,764,407
 5,768,345

 5,787,356
 5,838,721
 5,864,619
 5,893,034
 5,912,968
 5,915,227

 5,929,598
 5,930,720
 5,960,368
 5,987,330
 5,987,330

© 2000 Uniden America Corporation, Fort Worth, TX All rights reserved.

Printed in China UCZZ01715BZ