





# TRU9385 Series

**OWNER'S MANUAL** 

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#### Welcome

Thank you for purchasing a Uniden Multi-Handset phone.

Note: Illustrations in this manual are used for explanation purposes. Some illustrations in this manual may differ from the actual unit.

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# energy

#### **Accessibility**

Uniden provides a customer service hotline for accessibility questions. If you have a disability and need customer service assistance or if you have any questions about how Uniden's products can accommodate persons with disabilities, please call the accessibility voice/TTY line: 1-800-874-9314

Our customer care hours as well as accessibility information can be found on our website, www.uniden.com, under the "Accessibility" link. If your call is received outside of our business hours, you can leave us a message and we will call you back.

#### Terminology Used in this Manual

Standby	The handset is not in use. If it is off the cradle, no line has been activated. No dial tone is present.	
CID	Caller ID is available from your Telephone provider and is offered to users on a subscription basis.  With this service, you will be able to see the incoming caller information such as name and phone number.	
CID/CW or CIDCW	Caller ID with Call Waiting is available by subscription from your Telephone provider. With this service, you will be able to view incoming caller information while on a call with another user.	
Base	The main part of the phone that connects to your phone line and lets you make and receive calls.	
Charger	A cradle that comes with an accessory handset and charges the handset battery. It connects to power but does not connect to a phone line.	
Accessory Handsets	Additional handsets that can register to the main base, allowing you to add stations without connecting anoth phone line. This base supports a total of ten cordless handsets; see page 19 for Compatible Handsets.	
Global Settings	I These teatures are available by selecting "Global Setup" in the handest menu. (Inly one handest or the has	
Station	Any handset or the base.	
Talk	A telephone line has been activated on the handset or base, enabling a dial tone.	

#### **Manual Conventions**

This manual uses several different type styles to help you distinguish between different parts of the phone:

- lower case bold text with "[]" indicates a key or button on the phone
- ALL CAPITALS indicates text on the display, such as menu options, prompts, and confirmation messages
- lower case bold text indicates a status light on the phone
- ALL CAPITALS BOLD indicates a connection jack on the base or charger

#### **Product Overview**

#### Features:

- 5.8GHz FHSS Expandable System
- Expands up to 10 Handsets
- Integrated Digital Answering System
- Caller ID/Call Waiting
- Base Keypad
- Store 30 Caller ID Numbers
- Advanced Phonebook Features on Handset:
  - Store 70 Phonebook Entries
  - Alphabetical Search
  - Personalized Ring by Party
  - Transfer Single Listing or Entire Phonebook

- 10 Speed Dial Numbers on Base Speakerphone on Base & Handset
- 7 Ringer Options on Handset (3 Tones/4 Melodies)
- Last 5 Number Redial on Handset: Last Number Redial on Base
- Bilingual Menu Displays (for US models: English and Spanish, for Canadian models: English and French)
- Call Transfer
- Conferencing
- Intercom

#### **Answering System Features:**

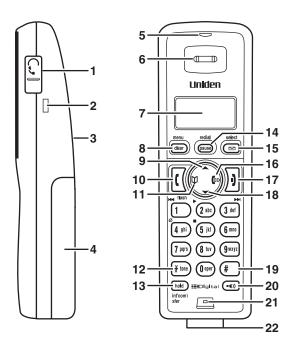
- Digital Tapeless Recording
- Up to 14 Minutes of Recording Time
- Call Screening
- Personal or Pre-recorded Outgoing Messages
- Bilingual Voice Prompts (for US models: English and Spanish, for Canadian models: English and French)

- Day and Time Announcement
- Remote Message Retrieval
- Toll Saver
- Message Alert
- Records Up to 59 messages

#### Parts of the Phone

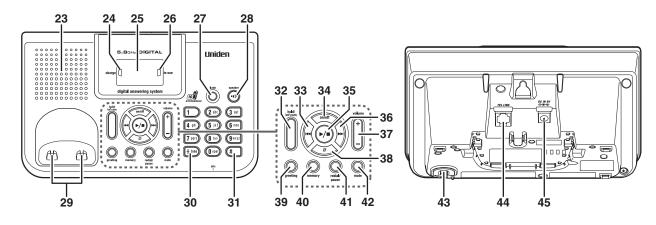
The following illustrations show you all of the different parts of your phone.

#### **Handset**



- Headset Jack Cover
- Belt Clip Hole
- 3. Speakerphone Speaker and Ringer
- 4. Handset Battery Compartment
- new message LED
- 6. Handset Earpiece
- 7. LCD Display
- 8. [menu/clear] key
- 9. [**△**] key (up)
- 10. [[/flash] key (talk/flash)
- 11. [ 🕽 ] key (phonebook/left)
- 12. [\*/tone] key
- 13. [hold/int'com/xfer] key (hold/intercom/transfer)
- 14. [redial/pause] key
- 15. **[select/**⊠**]** key (select/messages)
- 16. [[ro] key (caller ID/right)
- 17. [i] key (end call)
- 18. **[▼]** key (down)
- 19. [#] key
- 20. [■**4**))] key (speaker)
- 21. Handset Microphone
- 22. Handset Charging Contacts

#### **Base**



- 23. Base speaker
- 24. charge LED
- 25. message counter LED
- 26. in use LED
- 27. **[flash]** key
- 28. [■**(**))] key (speaker)
- 29. Base charging contacts
- 30. **[\*/tone]** key
- 31. [#] key

- 32. **[hold/int'com]** key (hold/intercom)
- 33. [ ► ] key (repeat)
- 34. **[on/off]** key (answering system on/off)
- 35. **[▶/■]** key (play/stop)
- 36. [ ▶▶ ] key (skip)
- 37. [volume +/-] key
- 38. **[Ø]** key (delete)

- 39. [greeting] key (record/greeting)
- 40. [memory] key
- 41. [redial/pause] key
- 42. [mute] key
- 43. Base microphone
- 44. **TEL LINE** jack
- 45. **DC IN 9V** jack

# **Using the Interface**

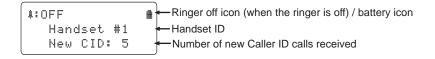
#### **Reading the Display**

The handset display uses icons to tell you the status of your phone. The table below lists the icons and what they mean.

Icon	Status	Description		
	Standby/Talk	The <b>battery</b> icon indicates the handset battery status: full, medium, low, and empty		
#:OFF	Standby	The <b>ringer off</b> icon indicates that the ringer is turned off.		
	Talk	The <b>mute</b> icon appears while the handset microphone is muted.		
8	Talk	The <b>boost</b> icon appears when the Clarity Boost feature is activated.		
Φ)	Talk	The <b>speaker</b> icon appears when the handset speaker phone is in use.		
P	Talk	The <b>privacy</b> icon appears when the Privacy Mode is turned on.		

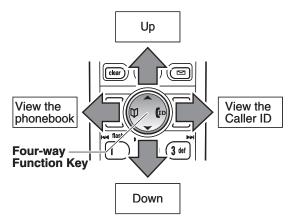
#### The Standby Screen

When the phone is in standby, the handset display shows the following items:



#### **Using the Four-way Function Key**

Your handset has a four-way function key that allows you to move the cursor or pointer on the display and access the most commonly used features at the touch of a button. By moving this key to the left, you open the phonebook. Move the key to the right to access Caller ID information. To use this four-way key, place your thumb over the key on the handset and move to the four positions to get the feel of how it moves and operates.



#### **Using the Handset Menus**

To open the menu, press [menu/clear]. Highlight the option you want by pressing the four-way function key. This will move the cursor; the option currently highlighted has a triangle beside it. Activate the highlighted option by pressing [select/\sigma]. To exit the menu and return to standby, press [1].

If you do not press a key within thirty seconds, the phone will time out and exit the menu. When setting the day and time, the time-out period is extended to two minutes.

Note: For ANSW. SETUP and GLOBAL SETUP menu options, make sure the line is not in use and the handsets are within range of the base.

#### **Entering Text from Your Handset**

You can use the number keypad on your handset to enter text by referring to the letters printed on each number key. When you press the number key in a text entry field, the phone displays the first letter printed on the number key. Press the number key twice to display the second letter and three times to display the third. Capital letters are displayed first, then lower case letters, then the number on the key.

If two letters in a row use the same number key, enter the first letter, then use [right] or [left] on the four-way function key to move the cursor to the next position to enter the second letter. For example, to enter the word "Movies":

- 1) Press [6] once to enter M.
- 2) Use [right] on the four-way function key to move the cursor to the right.
- 3) Press [6] six times to enter o.
- 4) Press [8] six times to enter v.
- 5) Press [4] six times to enter i.
- 6) Press [3] five times to enter e.
- 7) Press [7] eight times to enter s.
- 8) Press [select/⊠] to end your text entry.

	Number of times key is pressed								
keys	1	2	3	4	5	6	7	8	9
1	1								
2 abc	A	В	С	a	Ь	C	2		
3 def	D	E		d	e	f	3		
4 ghi	G	Н	Ι	g	h	i	4		
5 jkl	۳,	K			k	1	5		
6 mno	М	N	O	m	n	0	6		
7 pqrs	P	Q	R	5	p-	q	F"-	S	7
8 tuv	T	U	Ų	+	u	V	8		
9 wxyz	W	X	Υ	Z	W	×	У	Z	9
	88	(	)	<	>	1	(blank)		
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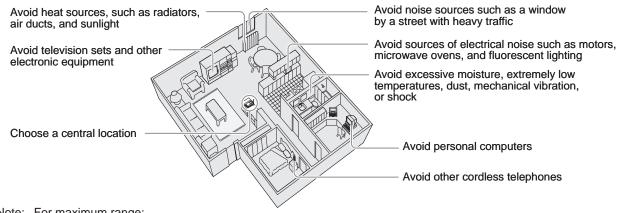
If you make a mistake while entering a name, use [right] or [left] on the four-way function key to move the cursor to the incorrect character. Press [menu/clear] to erase the wrong character, and then enter the correct character. To delete all characters, press and hold [menu/clear].

# **Installing the Phone**

#### Choosing the Best Location

When choosing a location for your new phone, here are some important guidelines you should consider:

- The location should be close to both a phone jack and a continuous power outlet (one which is not connected to a switch).
- For optimum range and reception, place the base in an open area, as high as possible.
- If your home has wired alarm equipment connected to a phone line, be sure that installing the system does not disable your alarm equipment. If you have guestions about what will disable alarm equipment, contact your telephone company or a qualified installer.



Note: For maximum range:

- Keep both the base and handset antennas free of obstruction.
- When the handset is not in use, place the handset in an upright position.
- Metal and reinforced concrete may affect cordless telephone performance.

#### **Installing the Battery**

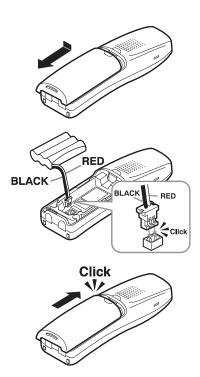
Use only the Uniden BT-1004 rechargeable battery pack supplied with your cordless telephone.

Follow the steps below to install the handset battery.

 Press in on the handset battery case cover (use the finger indention for a better grip) and slide the cover downward to remove.

2) Plug the battery cable into the battery jack. Be sure to match the red and black wires to the label near the jack. The cable should snap into place. Gently pull on the battery cable. If the battery connector comes loose, try connecting again until the battery snaps into place.

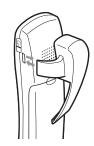
Place the battery case cover back on the handset and slide it upwards until it clicks into place.



#### Installing the Belt Clip

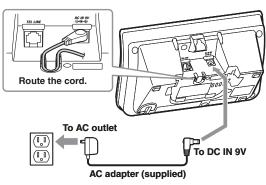
Line up the holes on each side of the handset. To attach the belt clip, insert into the holes on each side of the handset. Press down until it clicks.

To remove the belt clip, pull either side of the belt clip to release the tabs from the holes.



#### **Connecting the Base and Charging the Handset**

- 1) Connect the AC adapter (AD-800) to the DC IN 9V jack.
- 2) Connect the AC adapter to a standard 120V AC wall outlet. DO NOT use an AC outlet controlled by a wall switch.
- Place the handset in the base with the LCD screen facing forward.
- 4) Make sure that the **charge** LED illuminates. If the LED does not illuminate, check to see that the AC adapter is plugged in and the handset makes good contact with the charging contacts.
- 5) Charge your handset at least 15 to 20 hours before plugging into the phone line.



Caution: To avoid risk of fire and shock, only use the Uniden AD-800 AC adapter.

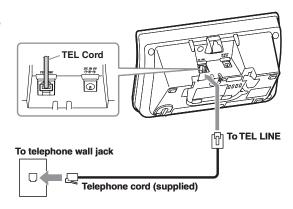
#### **Connecting to the Phone Line**

Once the battery pack is fully charged, connect the telephone cord to the **TEL LINE** jack and to a telephone wall jack.

#### **Testing the Connection**

Try making a call. If your call does not connect or you cannot get a dial tone, try the following steps:

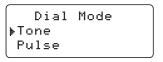
- Make sure the AC adapter cord is securely connected to the DC IN 9V jack and a standard power outlet.
- Check to make sure the battery is fully charged. (If you don't see the "battery full" icon, check to make sure the battery is properly connected).
- 3) Change the dial mode.



#### **Changing the Dial Mode**

Your phone can communicate with the telephone network in two different ways: tone dialing or pulse dialing. These days, most phone networks use a method called tone dialing, so your phone comes programmed for tone dialing. If your phone company uses pulse dialing, you will need to change your phone's dial mode. If you don't get a dial tone or can't connect to the telephone network, please follow the steps below to modify your phone's settings:

- Press [menu/clear]. Select the GLOBAL SETUP menu, and then the DIAL MODE submenu.
- 2) Scroll [ ] to highlight PULSE.
- 3) Press [select/\simes]. You will hear a confirmation tone.



If you ever need to change the dial mode back to tone dialing, follow the same procedure, but select TONE in step 2.

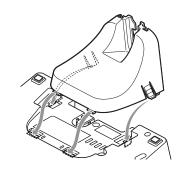
#### **Wall Mounting the Base**

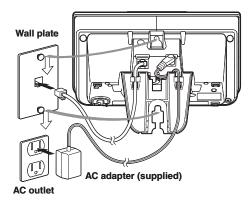
This phone can be mounted on any standard wall plate.

- 1) Snap the wall mount adapter into the notches on the base top.
- 2) Plug the AC adapter into the DC IN 9V jack.
- 3) Wrap the AC adapter cord inside the molded wiring channel as shown.
- 4) Plug the AC adapter into a standard 120V AC wall outlet.
- 5) Plug the telephone cord into the **TEL LINE** jack.
- 6) Plug the telephone cord into the telephone wall jack.
- 7) Align the mounting slots on the base with the mounting posts on the wall. Then push in and down until the phone is firmly seated.

#### Notes:

- DO NOT use an AC outlet controlled by a wall switch.
- To mount the phone directly on the wall, insert two #10 screws (minimum length of 1  $^{3}/_{8}$  inches, not supplied) into the wall, 3  $^{15}/_{16}$  inches apart; leave the screw heads  $^{1}/_{8}$  inch away from the wall to allow room for mounting the phone. Be sure the wall is capable of supporting the weight of the phone, and use the proper type of anchoring device for the wall material.





# **Basic Setup**

#### **Selecting the Language**

Your phone supports two languages: English and Spanish for US models or English and French for Canadian models. Once you select a language, the menus on the phone will display in that language. The default language is English.

- 1) Press [menu/clear]. Select the HANDSET SETUP menu, and then the HANDSET LANGUAGE submenu.
- 2) Move the cursor to choose a language. for US models: Choose ENGLISH or ESPAÑOL (Spanish). for Canadian models: Choose ENGLISH or FRANÇAIS (French).
- 3) Press [select/\simes]. You will hear a confirmation tone.

Handset Lan9ua9e ▶En9lish Español

for US models

Handset Lan9ua9e ▶En9lish Français

for Canadian models

#### **Activating Personal Ring**

You can assign special ringer tones to anyone in your phonebook. When your phone gets a call, it looks up the Caller ID information in your phonebook. If you've assigned a personal ringer to that number, the phone uses it so you know who is calling. To turn on personal ringing, follow these steps:

- Press [menu/clear]. Select the HANDSET SETUP menu, and then the PERSONAL RING submenu.
- 2) Move the cursor to select ON or OFF.
- 3) Press [select/□]. You will hear a confirmation tone.

Personal Rin9 ▶On Off

#### **Activating the Key Touch Tone**

Key Touch Tone is the tone your keypad makes when keys are pressed. You can turn this tone on or off.

- 1) Press [menu/clear]. Select the HANDSET SETUP menu, and then the KEY TOUCH TONE submenu.
- 2) Move the cursor to select ON or OFF.
- 3) Press [select/□]. You will hear a confirmation tone.



### **Adding Accessory Handsets**

Your phone supports a total of ten cordless handsets. You can now place a fully-featured cordless handset anywhere AC power is available to connect the handset charger. All the handsets ring when a call is received.

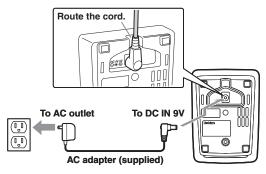
#### **Compatible Handsets**

Your phone is compatible with the **TCX930**. If you purchased an accessory handset separately, you must register the handset to the base before use. Accessory handsets will not operate until they are registered.

#### **Charging Accessory Handsets**

The handset's battery recharges automatically when the handset is placed in the charger.

- 1) Use the supplied AC adapter (AD-0005) to connect the **DC IN 9V** jack to a standard 120V AC outlet.
- Set the charger on a desk or tabletop, and place the handset in the charger with the LCD screen facing forward.
- Make sure that the charge LED illuminates. If the LED does not illuminate, check to see that the AC adapter is plugged in and the handset makes good contact with the charging contacts.
- 4) Charge the handset battery pack for at least 15-20 hours before using your new handset for the first time.



Caution: Use only the Uniden AD-0005 adapter.

#### Registering TCX930 Accessory Handsets

Your phone supports a total of ten (10) cordless handsets. Handset(s) supplied in the box with the phone base are pre-registered at the factory. If you purchase an accessory handset, you need to register the handset before use. When charged, pre-registered handsets display a handset ID number. Handsets that have not been registered display:

To register an accessory handset:

- 1) Charge the handset for 15-20 hours.
- 2) Place the handset in the main telephone base cradle to initiate registration. HANDSET REGISTERING will appear in the LCD.
- 3) Wait approximately thirty seconds, "REGISTRATION COMPLETE" will be displayed to indicate the handset has been registered to the base and a handset ID will be automatically assigned.

If REGISTRATION FAILED appears in the LCD, please try these steps again.

Note: If an accessory handset has ever been registered to a base, you must reset the handset before you can register it to a new base. See Resetting the Handset on page 49.

# **Setting Up the Phonebook**

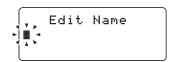
Your handset can store up to seventy names and numbers in your phonebook. When all the phonebook entries are full, you will hear a beep and MEMORY FULL appears. You cannot store any additional names and numbers unless you delete some of the existing ones.

You can also use the phonebook entries to store a group of numbers (up to twenty digits) that you may need to enter once your call connects. This is referred to as chain dialing. See Chain Dialing from the Phonebook on page 28.

#### **Creating Phonebook Entries**

To store names and numbers in your phonebook, please follow these steps:

- 1) When the phone is in standby mode, press [ 🗘 ].
- To create a new phonebook entry, move the cursor to select CREATE NEW, and press [select/⋈]. EDIT NAME appears.



3) Enter the name for this entry (EDIT NAME).

Use the keypad to enter a name for this entry; the name can contain up to sixteen characters. (See Entering Text from Your Handset on page 11 for instructions on entering text.) If you do not want to enter a name for this entry, your phone will store this entry as <NO NAME>. Press [select/] when you are finished.

4) Enter the number for this entry (EDIT NUMBER).

Once you have stored a name, EDIT NUMBER appears next. Use the number keypad to enter the phone number; the phone number can contain up to twenty digits. If you need the phone to pause between digits when it's dialing (for example, to enter an extension or an access code), press [redial/pause] to insert a two-second pause. You will see a P in the display. You can also use more than one pause together if two seconds is not long enough. Each pause counts as one digit. Press [select/\sum ] when you are finished.

Edit Number 8007303456∎ 5) Assign a personal ring tone for this entry (PERSONAL RING).

You can attach a special ring tone to each phonebook entry; the phone will use this ring tone when this person calls. Use [▲] and [▼] to select one of the seven different ring tone options (see Selecting a Ring Tone on page 26 for a complete list of ring tones). As you scroll through the tones, you will hear a sample of each tone. When you hear the ring tone you want to use, press [select/⊠]. If you do not want to use a personal ring tone for this phonebook entry, choose NO SELECTION; the phone will use your standard ring tone setting.

Personal Rin9 ▶No Selection Flicker

6) You will hear a tone confirming that the new entry has been stored, and DONE! appears in the display.

#### Finding a Phonebook Entry

Press [  $\mbox{$\mbox{$\mbox{$\mu$}$}$}$ ] to open the phonebook, and then select DIAL/EDIT or press [  $\mbox{$\mbox{$\mbox{$\mu$}$}$}$ ] again. Phonebook entries are stored in alphabetical order. To scroll through the phonebook from A to Z, press [ $\mbox{$\mbox{$\mu$}$}$ ]. To scroll trough the phonebook from Z to A press [ $\mbox{$\mbox{$\mbox{$\mbox{$\mu$}$}$}$ ].

You can also use the letters on the number keys to jump to a name that starts with that letter. For example, to search for an entry beginning with the letter M, press [6] once. The phonebook jumps to the first entry that begins with the letter you entered; you can then use [ $\triangle$ ] and [ $\nabla$ ] to scroll to other entries.

To close the phonebook, press [1]. During a call, press [1] again instead of [1] to close the phonebook.

#### **Editing an Existing Phonebook Entry**

- 1) With the phone in standby, press [ 🗘 ] to open the phonebook.
- 2) Select DIAL/EDIT or press [ 🗘 ] again.
- 3) Find the entry you want to edit and press [select/\simes].
- 4) Follow the steps for Creating Phonebook Entries on page 21. If you do not wish to change the information at any step, simply press [select/\sigma] to go to the next step.

#### Storing Caller ID or Redial Numbers in the Phonebook

You can store Caller ID records or redial numbers in the phonebook so you can use them later. Go to the Caller ID or redial list and select the number you want to store. (If the Caller ID information did not include the number, then you will not be able to store it.)

- 1) When the phone is in standby, press [[10] to open the Caller ID list or [redial/pause] to open the redial list.
- 2) Use [▲] and [▼] to scroll through the Caller ID records or redial numbers. When you come to the information you want to store, press [select/⊠]. EDIT NAME appears.
  - If the phone number is already stored in memory, you will hear a beep, and THIS DATA IS ALREADY SAVED! appears in the display. The number will not be stored.
- 3) Continue by following the steps for Creating Phonebook Entries on page 21.

#### **Deleting Phonebook Entries**

You can delete a single phonebook entry at a time or all phonebook entries at once:

To delete a single phonebook entry:

- 1) When phone is in standby, press [ 🗘 ].
- 2) Use [▲] and [▼] to select DIAL/EDIT and press [select/☑] or [ 🗓 ] again.
- 3) Find the entry that you want to delete and press [menu/clear].
- 4) DELETE ENTRY? appears in the display. Move the cursor to select YES.
- 5) Press [select/☑]. You will hear a confirmation tone, and DELETED! appears in the display.

To delete all phonebook entries:

- 1) When the phone is in standby, press [  $\nabla$  ].
- 2) Move the cursor to select DELETE ALL, and press [select/\infty].
- 3) DELETE ALL? appears in the display. Move the cursor to select YES.
- 4) Press [select/□]. You will hear a confirmation tone, and DELETED! appears in the display.

Phonebook : 50 Copy ▶Delete All

#### **Copying Phonebook Entries to Another Handset**

If you have more than one handset, you can transfer phonebook entries from one handset to another without having to re-enter names and numbers. You can transfer one phonebook entry at a time or all phonebook entries at once.

- 1) When the phone is in standby, press [ 🔰 ].
- 2) Move the cursor to select COPY, and then press [select/\infty].
- 3) Move the cursor to select the handset which you want to transfer the entries to and then press [select/\surrengle].
- 4) Move the cursor to select ONE MEMORY or ALL MEMORY, and then press [select/☑].
- 5) If you select ALL MEMORY, ARE YOU SURE? appears on the display screen. Move the cursor to select YES, and then press [select/घ].
- 6) If you select ONE MEMORY, find the phonebook entry you want to transfer and then press [select/⊠].
- 7) The phonebook entries will be transferred to the designated handset. During the copy process, the receiving handset shows RECEIVING and the Handset ID of the sending handset.
- 8) When the transfer is completed, DONE! appears on the handset.

Copy Phonebook ▶One Memory All Memory: 50

Note: If your phonebook contains seventy entries, you cannot store any new phonebook entries. You will hear a beep, and NOT ENOUGH MEMORY IN RECEIVING UNIT appears on the display. If the selected handset is out of range or data transfer is cancelled, UNAVAILABLE appears in the display. Phonebook listings will not be transferred.

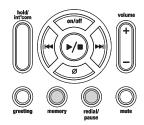
# **Programming Base Speed Dial Numbers**

The base allows you to store up to ten frequently-dialed numbers for speed dialing through the base speakerphone. Each speed dial number may contain up to twenty digits (including pauses). The base speed dial numbers are separate from the handset phonebook entries and must be programmed individually.

To program numbers into the base speed dial memory:

- 1) With the phone in standby, press [memory] on the base.
- 2) Use the base number keypad to enter the phone number that you would like to store (up to twenty digits). If you need the phone to pause during dialing, press [redial/pause] to insert a two-second pause. You can insert multiple pauses to increase the time; each pause counts as one digit.
- 3) Press [memory] again, and then press the number key [0] to [9] you want to use when dialing this phone number. You will hear a confirmation tone.

Note: If there is already a speed dial number saved to that number key, the phone number will be overwritten.



To delete stored numbers from the base speed dial memory:

- 1) With the phone in standby, press [memory] on the base twice.
- 2) Press the number key [0] to [9] that contains the speed dial number you want to delete. You will hear a confirmation tone.

# **Customizing Your Phone**

#### **Selecting a Ring Tone (Handset only)**

You may choose from four melodies or three tones for your phone's primary ring tone. Each handset can use a different ring tone or melody. The available ring tones are as listed:

Melodies	Fur Elise (ELISE)		Flicker
	We Wish You A Merry	Tones	Clatter
	Christmas (MERRY-XMAS)		Wake Up
	Aura Lee (AURA LEE)		
	Star Spangled Banner		
	(STAR SPNGL)		

- Press [menu/clear]. Select the HANDSET SETUP menu, and then the RINGER TONES submenu.
- Move the cursor to select a ring tone. As each ring tone is highlighted, you will hear a sample.
- When you hear the tone you want to use, press [select/⋈]. You will hear a confirmation tone.

Rin9er Tones ▶Flicker Clatter

#### **Activating AutoTalk (Handset only)**

AutoTalk allows you to answer the phone simply by picking up the handset from the cradle. You do not have to press a button to answer the call.

- Press [menu/clear]. Select the HANDSET SETUP menu, and then the AUTOTALK submenu.
- 2) Move the cursor to select ON or OFF.
- 3) Press [select/□]. You will hear a confirmation tone.

#### AutoTalk On ▶Off

#### **Activating Any Key Answer (Handset only)**

Any Key Answer allows you to answer the phone by pressing any key on the dial pad.

- Press [menu/clear]. Select the HANDSET SETUP menu, and then the ANY KEY ANSWER submenu.
- 2) Move the cursor to select ON or OFF.
- 3) Press [select/⊠]. You will hear a confirmation tone.

Any Key Answer On ▶Off

# **Using Your Phone**

	From a cordless handset	From a handset speaker phone	From the base speaker phone
	Pick up the handset from the cradle.	Pick up the handset from the cradle.	
	2) Press [(/flash].	2) Press [• <b>∢</b> ))].	
	3) Listen for the dial tone.	3) Listen for the dial tone.	1) Press [■ <b>4))</b> ].
Making	4) Dial the number.	4) Dial the number.	
a call	OR	OR	2) Listen for the dial tone.
	Pick up the handset from the cradle.	Pick up the handset from the cradle.	3) Dial the number.
	2) Dial the number.	2) Dial the number.	
	3) Press [ <b>(/flash)</b> . 3) Press [■ <b>())</b> ].		
Answering a call	1) Pick up the handset. (If AutoTalk is on, the phone will answer when you pick up the handset from the cradle.) 2) Press [[/flash]. (If Any Key Answer is on, you can also press any key on the dial pad.)	1) Pick up the handset. 2) Press [■◀»].	Press [■◀))].
Hanging up	Press [1] or return the handset to the cradle.	Press [1] or return the handset to the cradle.	Press [■ <b>《</b> ))].

#### Making a Call from the Phonebook

- 1) When the phone is in standby, press [  $\nabla$  ] to open the phonebook.
- 2) Move the cursor to select DIAL/EDIT, and then press [select/□] or [ ♥ ] again.
- 3) Find the phonebook entry you want to call (see Finding a Phonebook Entry on page 22).
- 4) Press [[/flash] or [•4))] to dial the number.

Note: You can also press [[/flash] or [■4))] before you open the phonebook. When you come to the phone number you want to dial, press [select/□].

#### **Chain Dialing from the Phonebook**

You can use the phonebook entries to store a group of numbers (up to twenty digits) that you may need to enter once your call connects.

- 1) Dial the number normally.
- 2) After the call connects, press [ 🔰 ].
- 3) Use [▲] or [▼] to select the phonebook entry that contains the digits you want to send.
- 4) Press [select/⊠].

#### Switching to the Handset Speakerphone During a Call

To switch a normal call to the speakerphone, press [••)] on the handset. To switch from a speakerphone call to a normal call, press [••)].

#### Making a Call with Base Speed Dial

- 1) When the phone is in standby, press [•4))].
- 2) Press [memory].
- 3) Press the number key ([0] through [9]) where the desired phone number is stored. The phone dials the programmed number.

# Using Caller ID, Call Waiting, and Redial Lists

If you subscribe to Caller ID service from your phone company, your phone will show you the caller's phone number and name (if available) whenever a call comes in. If you subscribe to Caller ID on Call Waiting, the phone will also show you the name and the number of any call that comes in while you're on the line.

If your telephone provider supports seven-digit dialing, you can save your local area code so it does not display in the Caller ID list. See Seven-Digit Dialing on page 38 for more information.

#### **Using the Caller ID List**

You can store up to thirty Caller ID numbers in each handset. Caller ID records are stored from newest to oldest. Once your Caller ID list is full, the oldest record will be automatically deleted when a new call is received.

To open the Caller ID list, press [[io]] (on the right side of the four-way key). The phone will show the number of new Caller ID records and the total number of stored records. Use [ ] and [ ] to scroll through the list, or enter a letter on the keypad to jump to the first Caller ID name that starts with that letter.

12/21 12:00PM Jane Smith 214-555-1234

#### Making a Call from a Caller ID Record

- 1) When the phone is in standby, press [[10] to open the Caller ID list.
- 2) Use [ and [ ] to find the Caller ID record you want to dial.
- 3) To add (or delete) a "1" to the beginning of the displayed phone number, press [\*/tone].
- 4) Press [[/flash] or [•4))] to dial the number.

Note: You can also press [[/flash] or [■4))] before you open the caller ID list. When you come to the phone number you want to dial, press [select/□].

#### **Deleting Caller ID Numbers**

To delete only one Caller ID number, go to the Caller ID list and find the number you want to delete. Press [menu/ clear]. When the phone asks you to confirm, select YES.

To delete all the Caller ID numbers, go to the Caller ID list and press [menu/clear]. Select YES when asked if you want to DELETE ALL.

Note: When you delete a Caller ID number, you delete it permanently.

#### **Using Call Waiting**

If you have Call Waiting service and a second call comes in when you are on the phone, a call waiting tone will sound. Press [[/flash]] on the handset or [flash]] on the base to accept the waiting call. There is a short pause, and then you will hear the new caller. To return to the original caller, press [[/flash]] on the handset or [flash]] on the base.

Note: You must subscribe to Call Waiting service for this feature to operate. Not all features are available in all areas.

#### Redialing a Number

You can guickly redial the last five numbers dialed on each handset or the last number dialed on the base.

#### From the handset:

- 1) With the phone in standby, press the [redial/pause] to open the redial list.
- 2) Use [ and [ ] or [redial/pause] to scroll through the redial list.
- 3) When you find the number you want to dial, press [(/flash)] or [■€))] on the handset to dial the number.

Notes: • If the number exceeds 32 digits, only the first 32 digits are retained in redial memory.

- If the redial memory is empty, EMPTY appears in the display and you will hear a beep.
- You can also redial the last number dialed on the handset by pressing [(/flash)] or [■())], and then [redial/pause].

#### From the base:

- 1) Press [■**4**))].
- 2) Then press [redial/pause].

Note: If the number exceeds 32 digits, only the first 32 digits will be dialed.

#### **Deleting a Redial Record**

If you want to delete a phone number from the handset's redial list, follow the steps below:

- 1) With the phone in standby, press [redial/pause].
- 2) Use [▲] and [▼] to scroll through the redial list.
- 3) When you find the redial number you want to delete, press [menu/clear].
- 4) When the phone asks you to confirm, select YES. The redial number is deleted.

### Finding a Handset

To page a lost handset, press [hold/int'com]. Press [1] through [9], [0] to select the handset you want to page or press [\*/tone] to page all registered handsets.

To cancel paging, press [hold/int'com] on the base.

# Adjusting the Ringer, Earpiece and Speaker Volume

#### Adjusting the Ringer Volume

You can choose from four ringer volume settings (off, low, medium, and high) on the handset or the base. With the phone in standby, use [ ] or [ ] on the handset or [volume +] or [volume -] on the base to adjust the ringer volume.

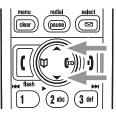
#### **Adjusting the Earpiece Volume**

You can choose from six volume levels for the earpiece. To adjust the earpiece volume while on a call, press [ ] (to make it louder) or [ ] (to make it softer).

#### **Adjusting the Speaker Volume**

Handset Speakerphone: You can choose from six volume levels for the handset speakerphone. To adjust the speaker volume while on a speakerphone call, press [▲] (to make it louder) or [▼] (to make it softer).

**Base Speaker:** You can choose from ten volume levels for the base speaker. To adjust the speaker volume while on a call, call screening or playing messages, press **[volume +]** (to make it louder) or **[volume -]** (to make it softer).



#### **Adjusting the Audio Tone**

If you aren't satisfied with the audio quality of your phone, you can adjust the Audio Tone of the earpiece while on a call. Your phone gives you three audio tone options: low, natural and high; the default setting, Natural Tone, is recommended for hearing aid users. Audio tone adjustments only apply to the earpiece, not the speakerphone. To adjust the audio tone:

- 1) With the phone in talk mode, press [select/\subseteq] to cycle through the three audio tone options.
- 2) When the desired option appears on the display, stop.
- 3) After two seconds, the displayed audio tone is set, and the display returns to normal.

#### **Using the Clarity Boost Feature**

If you encounter interference while using your phone, you can manually improve the sound by setting the clarity booster to on. This works only when the phone is in use, so while you are on a call:

- 1) Press [menu/clear].
- 2) Move the cursor to CLARITY BOOST, and then press [select/⋈]. BOOST ON and B appear in the display. Use the same procedure to turn off clarity booster. BOOST OFF appears.

# **Using Hold, Conference and Transfer**

#### Placing a Call on Hold

- 1) During a call, press [hold/int'com/xfer] on the handset, or [hold/int'com] on the base to place the caller on hold. If you leave a caller on hold for more than ten seconds, the display screen will read, Line On Hold.
- 2) To return to the party on hold, press [(/flash)] or [■◀))] on a handset or [■◀))] on the base. The phone will return to the holding party.

Notes: • You can only place a caller on hold for five minutes. Once five minutes has passed, that party's line will be disconnected and the phone will return to standby.

• While a call is on hold, Caller ID and Call Waiting cannot be received.

#### Conferencing

If you have more than one handset, up to four people can participate in a conference call. A four-way conference call consists of an outside line, the base speaker phone, and two handsets. You can easily join a call already in progress.

- 1) From the handset, press [[/flash] or [•4))] to join the call. From the base, press [•4))].
- 2) To hang up, return the handset to the cradle or press [→] on the handset. On the base, press [→→»]. The other party will still be connected to the call.

#### Transferring a Call

You can transfer a call from one station to another.

#### From the handset:

- 1) During a call, press [hold/int'com/xfer].
- 2) Use [▲] or [▼] to select the station you want to transfer the call to, then press [select/⊠]. Select ALL to page all other station. The call will automatically be placed on hold, and a paging tone sounds. To cancel the transfer, press [(/flash)] or [•﴿))].
- 3) When another station accepts the transferred call, you will be disconnected. If you want to rejoin the call, press [[/flash] again or [=4))].

#### From the base:

- 1) During a call, press [hold/int'com].
- 2) Press [1] through [9], [0] to select the handset you want to talk with or press [\*/tone] to page all registered handsets. To cancel the transfer, press [hold/int'com].
- 3) When another handset accepts the transferred call, your call will disconnected. If you want to rejoin the call press [■4).

#### **Answering a Transferred Call**

When a station receives a call transfer, it sounds a paging tone; handsets also show the ID of the station that is paging. To accept the call transfer:

- 1) To answer the page and speak to the transferring station, press [[/flash]] or [hold/int'com/xfer] on the handset. If Any Key Answer is on, you can also press any key on the dial pad. If AutoTalk is on, the handset will automatically answer the page when you pick up the handset from the cradle. On the base, press [-()) or [hold/int'com].
- 2) To accept the call and speak to the caller, press [[/flash] on the handset or [■4))] on the base.
- 3) When you accept the transferred call, the transferring station will be disconnected.

Only the first station to answer the transfer page will be connected to the call. If the transfer page is not picked up within one minute, the operation will be canceled.

# **Using Special Features**

### Privacy Mode (Handset only)

If you don't want other stations to interrupt you while on a call, turn on privacy mode. As long as your handset is in privacy mode, other stations can't join your call or make any calls of their own: their displays will show UNAVAILABLE.

- 1) While on a call, press [menu/clear].
- 2) Move the cursor to CALL PRIVACY, and then press [select/□]. PRIVACY MODE ON appears in the display for two seconds; F appears and remains in the display until the feature is turned off.

To turn privacy mode off, repeat the procedure listed above. PRIVACY MODE OFF appears.

### Using the Intercom

You can use the intercom to talk to another station without using the phone line.

#### Making an Intercom Page

#### From the handset:

- 1) With the phone in standby, press [hold/int'com/xfer].
- Use [▲] or [▼] to select the station you want to talk with, then press [select/区]. Select ALL to page all other station.
- 3) To cancel the intercom page, press [1].

#### From the base:

- 1) With the phone in standby, press [hold/int'com].
- 2) Press [1] through [9], [0] to select the handset you want to talk with or press [\*/tone] to page all registered handsets.
- 3) To cancel the intercom, press [hold/int'com].

Note: Intercom paging will be cancelled if any of the following things occur:

- You receive an outside call or an intercom page while selecting the other handset.
- You do not select a station within thirty seconds.
- Your handset is out of range (OUT OF RANGE appears in the display).
- The party does not answer the page within one minute.
- The party is busy (UNAVAILABLE appears in the display).
- The party is out of range (UNAVAILABLE appears in the display).

#### **Answering an Intercom Page**

When the intercom page tone sounds, the display will show the ID of the station that is paging.

- 1) From the handset, press [[/flash] or [hold/int'com/xfer]. If Any Key Answer is on, you can also press any key on the dial pad. If AutoTalk is on, the handset will automatically answer the page when you pick up the handset from the cradle.
- 2) From the base, press [hold/int'com] or [■◀))].
- 3) To hang up an intercom page from the handset, press [1]. To hang up an intercom page from the base, press [hold/int'com].

### Muting the Ringer (One call only)

While the phone is ringing, press [♣] on the handset or [►/■] on the base to mute the ringer for this call. The phone will ring again on the next call.

### **Muting the Microphone**

Mute turns off the microphone so the caller can't hear you. This only works while you are on a call.

#### From the handset:

- 1) Press [menu/clear].
- 2) Move the cursor to select MUTE and then press [select/□]. MUTE ON and □ appear in the display; □ remains while muting is on.
- 3) To cancel muting, repeat the procedure, MUTE OFF appears.

#### From the base:

- 1) Press [mute]. The speaker LED blinks while muting is on.
- 2) To cancel muting, press [mute] again. The speaker LED stops blinking.

### Seven-Digit Dialing

In some areas, the telephone company may allow you to place a local call by dialing only seven digits (instead of ten). If this is the case in your area, you can program your local area code in your phone. Programming your area code will allow you to see the caller's seven-digit phone number which will allow you to easily return the local call without modifying the number before dialing. If you get a call from outside your area code, you will see all ten digits. To program your local area code:

- 1) Press [menu/clear]. Select the GLOBAL SETUP menu, and then the AREA CODE submenu.
- 2) Use the number keypad ([0] through [9]) to enter a three-digit area code. If an area code has already been stored, it appears in the display. Press [menu/clear] to delete the stored code, and then enter a new one.
- 3) Press [select/☑]. You will hear a confirmation tone.

### **Tone Dialing Switch Over**

If your phone is set to pulse dialing, you can temporarily switch to tone dialing after the call connects. This feature is useful when you need tone dialing to use automated menu systems, such as telephone bank tellers, telephone prescription refills, customer support menus, etc. Make your call normally. Once your call connects, press [\*/tone] on the handset or base. Any digits you enter from then on will be sent with tone dialing. When this particular call ends, the phone automatically returns to pulse dialing.

See Changing the Dial Mode on page 15 for instructions on setting your phone for pulse or tone dialing.

### **Installing the Optional Headset**

Your phone may be used with an optional headset. To use this feature, insert the headset plug into the headset jack. Your phone is ready for hands-free conversations. (Headsets may be purchased by calling the Uniden Parts Department. See back cover page for contact information.)



# **Setting Up the Answering System**

Your handset controls all of the answering system setup options except for the personal greeting (personal greetings must be changed directly at the base). You can access your answering machine from anywhere in home. Here are some hints on using your handset to access your answering system:

- When the phone is in standby, press [select/□] on the handset to access the answering system. REMOTE ANSWERING MACHINE OPERATION appears on the handset display, and the system announces the number of new and old messages.
- You can enter a command at any time during announcements.
- After the first announcement, you have thirty seconds to enter your first command before the system returns to standby.
- If you receive a call, answering system access is cancelled.
- If another handset makes a call, answering system access is cancelled.
- While the handset is operating the answering system, "- -" appears on the base.

### **Recording a Personal Greeting**

Your answering system comes with a pre-recorded outgoing message or greeting that plays when you receive a call: "Hello, no one is available to take your call. Please leave a message after the tone." You can record your own personal outgoing greeting. Your recorded greeting must be between two seconds and thirty seconds long.

- 1) On the base, press and hold [greeting].
- 2) The system announces, "Record greeting." Begin recording after the announcement. The **message counter** LED displays "--", then begins to count down thirty seconds.
- 3) When you finish recording, press [greeting] again or press [▶/■]. You will hear a confirmation tone, and your recorded greeting plays back for you.

### Selecting a Greeting

Once you have recorded a personal greeting, the phone automatically switches to your personal greeting. You can also switch back and forth between the pre-recorded greeting and your own greeting at any time.

- 1) With the phone in standby, press [greeting] on the base. The system plays the current greeting.
- 2) To keep this greeting, do nothing.
- 3) To switch to the other greeting, press [greeting] while the system is playing the current greeting.
- 4) Each time you press **[greeting]**, the system switches between the pre-recorded and the personal greeting. The last greeting you hear is used as the current greeting.

### **Deleting Your Personal Greeting**

You can delete your personal greeting from the base. You cannot delete the pre-recorded greeting.

- 1) With the phone in standby, press [greeting] on the base.
- 2) While the personal greeting is playing, press [Ø].
- 3) The system announces "Greeting has been deleted," and switches back to the pre-recorded greeting.

### **Selecting the Language**

You can select the language (for US models: English and Spanish, for Canadian models: English and French) of your answering system announcements. The default system language is English.

- 1) On the handset, press [menu/clear]. Select ANSW. SETUP, and then the ANSW LANGUAGE submenu.
- Move the cursor to choose a language. for US models: Choose ENGLISH or ESPAÑOL (Spanish). for Canadian models: Choose ENGLISH or FRANÇAIS (French).
- 3) Press [select/⊠]. You will hear a confirmation tone.

### **Setting the Number of Rings**

The ring time setting allows you to set the number of rings the caller hears before your answering system plays the outgoing message. You can set the ring time to answer after two, four, or six rings. If you enable the Toll Saver (TS) setting, the answering system picks up after two rings if you have new messages, and after four rings if there are none. This way, if you make a long distance call to check your messages, you can hang up after the third ring to avoid long distance billing charges.

- 1) On the handset, press [menu/clear]. Select the ANSW. SETUP menu, and then the RING TIME submenu.
- 2) Move the cursor to select a ring time (TOLL SAVER, 2 TIMES, 4 TIMES, or 6 TIMES).
- 3) Press [select/□]. You will hear a confirmation tone.

### **Setting the Day & Time**

If you do not set the clock on your answering system, your messages may not have the correct time and day stamp.

- 1) On the handset, press [menu/clear].
- 2) Move the cursor to ANSW. SETUP and press [select/\simes].
- 3) Move the cursor to DAY & TIME and press [select/\simes].
- 4) Use [▲] and [▼] to select the day of the week, and press [select/⊠].
- 5) Use the number keypad ([0] through [9]) to enter the hour and minutes.
- 6) Use [▲] and [▼] to select AM or PM, and press [select/□]. You hear a confirmation tone.

# **Setting the Record Time (or Announce only)**

You can choose how long callers have to record a message. Set the record time to "1 minute" or "4 minutes" to limit the time for incoming messages. If you set the record time to "Announce only," the answering system answers the call but prevents callers from leaving a message.

- 1) On the handset, press [menu/clear]. Select the ANSW. SETUP menu, and then the RECORD TIME submenu.
- 2) Move the cursor to select record time (1 MINUTE, 4 MINUTES, or ANNOUNCE ONLY).
- 3) Press [select/\simes]. You will hear a confirmation tone.

While your answering system is set to "Announce only," the **message counter** LED on the base displays "A." If you are using the prerecorded greeting, the system automatically switches to the following message: "Hello, no one is available to take your call. Please call again." If you are using a personal greeting, the system continues to use that greeting.

### **Activating the Message Alert**

The message alert feature sounds a short alert tone every fifteen seconds whenever you have a new message. To turn on the message alert:

- On the handset, press [menu/clear]. Select the ANSW. SETUP menu, and then the MESSAGE ALERT submenu.
- 2) Move the cursor to select ON or OFF.
- 3) Press [select/⊠]. You will hear a confirmation tone.

### **Activating Call Screening**

Your phone allows you to listen to callers leaving you a message. This call screen feature can be turned on or off.

- 1) On the handset, press [menu/clear]. Select the ANSW. SETUP menu and then the CALL SCREEN submenu.
- 2) Move the cursor to select ON or OFF.
- 3) Press [select/⊠]. You will hear a confirmation tone.

### Setting a Security Code or Personal Identification Number (PIN)

To play your messages from a remote location, you will need to enter a two-digit security code or Personal Identification Number (PIN). The default security code is 80.

- 1) On the handset, press [menu/clear]. Select the ANSW. SETUP menu, and then the SECURITY CODE submenu.
- 2) Use the number keypad ([0] through [9]) to enter a two-digit security code (01-99).
- 3) Press [select/□]. You will hear a confirmation tone.

# **Using the Answering System**

# **Turning Your Answering System On and Off**

	From the base	From the handset
Turning On	<ol> <li>With the phone in standby, press [on/off].</li> <li>The system announces "Answering System is on" and plays the current greeting.</li> <li>The message counter LED displays the number of messages stored in memory. If the counter flashes, then you have new messages waiting.</li> </ol>	Press [menu/clear]. Select the ANSW. SETUP menu, and then the ANSWER SETUP submenu.     Move the cursor to select ON.     Press [select/☑]. You will hear a confirmation tone.
Turning Off	<ol> <li>With the phone in standby, press [on/off].</li> <li>The phone announces "Answering System is off."</li> <li>The message counter LED is no longer illuminated.</li> </ol>	1) Press [menu/clear]. Select the ANSW. SETUP menu, and then the ANSWER SETUP submenu.  2) Move the cursor to select OFF.  3) Press [select/□]. You will hear a confirmation tone.

### **Reviewing Messages**

The base **message counter** LED displays the number of messages stored in memory. When you have new messages, the **message counter** LED and the **new message** LED on the handset flash. The answering system plays your new messages first. After you listen to all of your new messages, you can then play your old messages. You can review your messages from the base or from the handset:

	From the base	From the handset
Playing messages	Press [▶/■]. The system announces the number of new and old messages, plays the message, and then announces the time and day it was received.	Press [select/\simes]. The system announces the number of new and old messages, plays the messages, and then announces the time and day it was received.
Repeating a message	Press [I] once to go to the beginning of the current message. Press [I] repeatedly to go back to a previous message.	Press [1] once to go to the beginning of the current message. Press [1] repeatedly to go back to a previous message.
Skipping a message	Press [▶▶] to go to the beginning of the next message.	Press [3] to go to the beginning of the next message.
Deleting a message	While a message is playing, press [Ø]. The message is permanently deleted.	While a message is playing, press [4]. The message is permanently deleted.
Deleting all messages	While the phone is in standby, press [Ø]. When the system asks you to confirm, press [Ø] again. All messages are permanently deleted.	Not available.
Ending the message review	Press [▶/■] to stop the message playback and return to standby.	Press [5] to stop the message playback. Press [1] to exit the system and return to standby.

### Screening Calls

If you activate the call screening feature, you can listen to callers leaving a message without answering the phone (see Activating Call Screening on page 42). You can always hear callers from the base speaker. To screen an incoming call from the handset:

- Press [select/⊠] when the system is answering. If another handset is screening a call, you will hear a beep and you will not be able to screen the call.
- To answer the call, press [[/flash].
- To stop screening the call, press [1].

### **Turning Off the Message Alert Tone**

When all new messages are played back, the message alert tone will automatically deactivate. The tone will not deactivate until all new messages are played back. To quickly turn off the tone, press any key on the base.

# Operating the Answering System While You Are Away from Home

You can access your answering system while you are away from home to check, play, and delete messages, or turn your answering system on and off.

#### Notes:

- The answering system will only playback messages for four minutes and then it returns to the command waiting mode. To continue playing your messages, press [0] then [2] again within fifteen seconds.
- If you enter an incorrect security code three times, you will hear a beep and the answering system will return to standby.

To operate from a remote location, use any touch-tone telephone, and follow these steps:

- 1) Call your telephone number and wait for the system to answer. If the answering system is off, it will answer after about ten rings and sounds a series of beeps.
- 2) During the greeting or the beeps (if answering system is off), press [0] and enter your security code/PIN within two seconds (see Setting a Security Code or Personal Identification Number (PIN) on page 42).
- 3) The answering system announces the current time and the number of messages stored in memory. You hear "To play incoming messages, press zero-two. For help, press one-zero" followed by a beep.
- 4) Enter a remote command from the chart below. You have fifteen seconds to enter the first command; after the first command, you have two seconds to enter each command.

#### **Remote Commands**

Command	Function	Command	Function	Command	Function
[0] then [1]	Repeat a message*	[0] then [4]	Delete a message	[0] then [9]	Answering system off
[0] then [2]	Play incoming messages	[0] then [5]	Stop operation	[1] then [0]	Help
[0] then [3]	Skip a message	[0] then [6]	Answering system on		

- \* If you press [0] then [1] in the first four seconds of a message, the system skips to the previous message. If you press [0] then [1] after the first four seconds of a message, the system repeats the current message.
- 5) When you finish, you will hear intermittent beeps indicating that the system is in the command waiting mode. Enter another command from the chart within fifteen seconds.
- 6) Hang up to exit the system. The answering system automatically returns to its normal standby setting.

#### **Maintenance**

### **Specifications**

Operating Temperature	32° F to 122° F (0° C to 50° C)
AC Adapter Part Number	Base: AD-800 Charger: AD-0005
AC Adapter Input Voltage	Base: 120V AC, 60 Hz Charger: 120V AC, 60 Hz
AC Adapter Output Voltage	Base: 9V DC @ 350mA Charger: 9V DC @ 210mA
Battery Part Number	BT-1004
Battery Capacity	3.6V DC @ 500mAh

#### Notes:

- Use only the supplied AC adapters.
- Be sure to use the proper adapter for the base and any chargers.
- Do not place the power cord where it creates a trip hazard or where it could become chafed and create a fire or electrical hazard.
- Do not place the base in direct sunlight or subject it to high temperatures.

# **Battery Replacement and Handling**

With average use, your phone's battery should last approximately one year. To order replacement batteries, please contact Uniden's Parts Department. The contact information is listed on the back cover page.

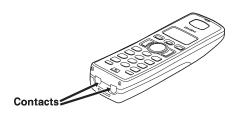
#### Caution:

- Use only battery pack BT-1004.
- Do not remove the batteries from the handset to charge them.
- Never throw the battery into a fire, disassemble, or heat them.
- Do not remove or damage the battery casing.

### **Cleaning the Battery Contacts**

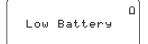
To maintain a good charge, clean the charging contacts on the handset once a month. Dampen a cloth with plain water. Gently rub the damp cloth over the charging contacts until all visible dirt is removed. Dry the contacts thoroughly before returning the handset to the cradle.

**Caution:** Do not use paint thinner, alcohol, or other chemical products. Doing so may discolor the surface of the telephone and damage the finish.



### **Low Battery Alert**

When the battery pack is very low, the phone is programmed to eliminate functions in order to save power. When LOW BATTERY appears in the display and the phone is in standby, none of the keys will operate. If you are on a call, complete your conversation as quickly as possible, and return the handset to the cradle.



The battery pack needs to be charged when the empty battery icon appears.

### **Battery Life**

With average use, your handset battery provides approximately five hours of talk time and approximately seven days of standby time. You can achieve optimum battery life and performance by returning the handset to the base or charger after each use. When your handset is left off of the cradle, the battery will gradually discharge even if the handset is not being used. The actual talk time duration will be reduced in proportion to the amount of time the handset is off of the cradle.

#### **Power Failures**

During a power failure, you will not be able to make or receive calls with the phone. To avoid damage from an electrical spike when the power comes back on, we recommend you unplug your phone during power outages.

# **Troubleshooting**

### Resetting the Handset

You may need to reset your handset in the following instances:

- When you want to change the digital security code.
- You lose a handset and purchase a new one.
- You get the message Registration Failed when you try to register the handset.
- You are unable to register any handsets to the base.
- When you register new handsets to the base, the handset IDs do not match. (For example, the handset registers as "Handset #4" but you only have two handsets.)
- When you are instructed to by one of Uniden's call center representatives.
- 1) Press and hold [1] and [#] for more than five seconds. Select DEREGISTER HS.
- 2) Select the handset which you are operating, then press [select/□].
- 3) The phone will ask you to confirm the deregistration. Select YES. The selected handset will clear its registration information from the base, and then delete the link to the base from its own memory.
- 4) When the base information is deleted, the handset displays HANDSET NOT REGISTERED-PLACE HANDSET ON BASE TO REGISTER. SEE YOUR OWNER'S MANUAL FOR HELP.
- 5) Re-register the handset to the base (see Registering Accessory Handsets on page 20).

If the handset cannot contact the base, it will display OUT OF RANGE. Make sure the handset is in range of the base and the base is connected to power.

#### **Resetting the Handset Without the Base**

If your original base is not available for some reason, you can still reset the handset and use it with another base.

- 1) Press and hold [1] and [#] for at least five seconds.
- 2) Move the cursor to select BASEUNAVAILABLE and then press [select/☑]. BASE UNAVAILABLE appears.
- 3) Move the cursor to select YES, and then press [select/⊠]. You hear a confirmation tone, and the handset deletes its own base information without contacting the base. The handset displays HANDSET NOT REGISTERED-PLACE HANDSET ON BASE TO REGISTER. SEE YOUR OWNER'S MANUAL FOR HELP.
- 4) Register the handset to the new base (see Registering Accessory Handsets on page 20).

### **Changing the Digital Security Code**

The digital security code is an identification code used to connect the handset and the base. Your unit ships from the manufacturer with a preset security code. Resetting this code is not normally necessary. In the rare situation that you suspect another cordless telephone is using the same security code or if you are instructed to change this code by a manufacturer's Call Center Representative, you can change the code. To change the digital security code:

- 1) Reset all of your handsets (see Resetting the Handset on page 49).
- 2) Re-register each handset (see Registering Accessory Handsets on page 20).

### **Traveling Out of Range**

During a call, if you move your handset too far from your base, noise may increase. If you pass the range limit of the base, the handset will beep, display OUT OF RANGE, and then go to standby. The base will maintain the connection for thirty seconds after the handset goes out of range. If you move the handset back within range of the base within thirty seconds, press [[/flash] or [•4))] to pick up the call again.

#### **Common Issues**

If your phone is not performing to your expectations, please try these simple steps first. If these steps do not solve your problem, please call our Customer Hotline (see At Uniden, we'll take care of you! inside the back cover).

Symptom	Suggestion
The <b>charge</b> LED won't illuminate when the handset is placed in the cradle.	<ul> <li>Make sure the AC adapter is plugged into the base or the charger (if you have more than one handset) and wall outlet.</li> <li>Make sure the AC outlet is not connected to a wall switch.</li> <li>Make sure the handset is properly seated in the cradle.</li> <li>Make sure the charging contacts on the handset are clean.</li> </ul>
The audio sounds weak.	<ul> <li>Move the handset and/or base away from metal objects or appliances.</li> <li>Make sure that you are not too far from the base.</li> </ul>
Can't make or receive calls.	<ul> <li>Make sure that you are not too far from the base.</li> <li>Make sure the line is not in use. If an outside call is already using a line, you cannot use that line to make another outside call.</li> <li>Make sure your handset is registered to the main base unit.</li> <li>Check both ends of the base telephone cord.</li> <li>Make sure the AC adapter is plugged into the base and wall outlet.</li> <li>Disconnect the AC adapter and reconnect.</li> <li>Change the Digital Security Code (see page 50).</li> </ul>
Severe noise interference.	<ul> <li>Keep the handset away from microwave ovens, computers, remote control toys, wireless microphones, alarm systems, intercoms, room monitors, fluorescent lights, and electrical appliances.</li> <li>Move to another location or turn off the source of interference.</li> </ul>
The Caller ID does not display.	<ul> <li>The call was placed through a switchboard.</li> <li>Call your telephone provider to verify your Caller ID service is current.</li> <li>There may be a problem with your Caller ID service.</li> </ul>

Symptom	Suggestion
The handset doesn't ring or receive a page.	<ul> <li>Make sure that you are not too far from the base.</li> <li>Make sure that your handset is registered to the main base unit.</li> <li>Charge the battery in the handset for 15 to 20 hours.</li> <li>Change the Digital Security Code (see page 50).</li> </ul>
You cannot register the handset at the base.	<ul> <li>Charge the battery pack in the handset for 15 to 20 hours.</li> <li>Change the Digital Security Code (see page 50).</li> <li>Try resetting the handset (see Resetting the Handset on page 49).</li> </ul>
The handset doesn't communicate with other handsets.	<ul> <li>Change the Digital Security Code (see page 50).</li> <li>Make sure that you have registered all handsets (see page 20).</li> </ul>
An extra handset can't join the conversation.	<ul> <li>Make sure there are not two handsets already using the conference feature.</li> <li>Make sure that another handset is not in privacy mode.</li> </ul>
The answering system does not work.	<ul> <li>Make sure the base is plugged in.</li> <li>Make sure that the answering system is turned on.</li> <li>Make sure that the message record time is not set to announce only.</li> </ul>
Time stamp cannot be heard.	Make sure you have set the time (see Setting the Day and Time on page 41).
Messages are incomplete.	<ul> <li>Incoming messages may be too long. Ask callers to leave a brief message.</li> <li>The memory may be full. Delete some or all of the saved messages.</li> </ul>
There is no sound on the base or handset speaker during call monitoring or message review.	Adjust the speaker volume on the base or handset.     Make sure the call screen feature is set to on.
Cannot access answering system from a remote phone.	<ul> <li>Make sure you are using the correct PIN number.</li> <li>Make sure that the touch-tone phone you're using can transmit the tone for at least two seconds. If it cannot, try using a different touch-tone phone.</li> </ul>

#### **Liquid Damage**

Moisture and liquid can damage your cordless phone.

- If the handset or base is exposed to moisture or liquid, but only the exterior plastic housing is affected, wipe off the liquid, and use as normal.
- If moisture or liquid has entered the plastic housing (i.e. liquid can be heard in the phone or liquid has entered the handset battery compartment or vent openings on the base), follow the steps below:

Handset	Base
Remove the battery cover and leave it off for ventilation.	Disconnect the AC adapter from the base, cutting off electrical power.
Disconnect the battery pack. Leave the battery cover off and the battery pack disconnected for at least 3 days.	<ul><li>2) Disconnect the telephone cord from the base.</li><li>3) Let dry for at least 3 days.</li></ul>
Once the handset is completely dry, reconnect the battery pack and the battery cover.	
Recharge the handset's battery pack for 15 to 20 hours before using.	

**IMPORTANT**: You must unplug the telephone line while recharging the battery packs to avoid charge interruption.

CAUTION: DO NOT use a microwave oven to speed up the drying process. This will cause permanent damage to the handset, base and the microwave oven. After following these steps, if your cordless telephone does not work, please call our Customer Service Hotline (see inside the back cover page).

#### **Precautions!**

Before you read anything else, please observe the following:

#### Warning!

Uniden America Corporation DOES NOT represent this unit to be waterproof. To reduce the risk of fire, electrical shock, or damage to the unit, DO NOT expose this unit to rain or moisture.

# Rechargeable Nickel-Metal-Hydride Battery Warning

- This equipment contains a rechargeable Nickel-Metal-Hydride battery.
- The rechargeable batteries contained in this equipment may explode if disposed of in a fire.
- Nickel is a chemical known to state of California to cause cancer.
- · Do not short-circuit the battery.
- Do not charge the rechargeable battery used in this
  equipment in any charger other than the one designed to
  charge this battery as specified in the owner's manual.
  Using another charger may damage the battery or cause
  the battery to explode.

Rechargeable Batteries Must Be Recycled or Disposed of Properly.

Uniden works to reduce lead content in our PVC coated cords in our products and accessories.

#### Warning!

The cords on this product and/or accessories contain lead, a chemical known to the State of California to cause birth defects or other reproductive harm. Wash hands after handling.

#### **Important Safety Instructions**

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- 3. Do not use the telephone to report a gas leak in the vicinity of the leak.
- Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local authorities for possible battery disposal instructions.
- 5. Do not disassemble any component of this product.

#### SAVE THESE INSTRUCTIONS

#### CAUTION

Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions. Do not open or mutilate the battery, and disconnect the battery before shipping this product.

#### The FCC Wants You To Know

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US: AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

An applicable Universal Service Order Codes (USOC) certification for the jacks used in this equipment is provided (i.e., RJ11C) in the packaging with each piece of approved terminal equipment. A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the telephone provider. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

Please follow instructions for repairing, if any (e.g. battery replacement section); otherwise do not substitute or repair any parts of the device except as specified in this manual. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information. This equipment is hearing aid compatible.

Should you experience trouble with this equipment, please contact Uniden customer service at 800-297-1023. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

NOTICE: According to telephone company reports, AC electrical surges, typically resulting from lightning strikes, are very destructive to telephone equipment connected to AC power sources. To minimize damage from these types of surges, a surge arrestor is recommended.

Changes or modifications to this product not expressly approved by Uniden, or operation of this product in any way other than as detailed by the owner's manual, could void your authority to operate this product.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this phone.

To insure the safety of users, the FCC has established criteria for the amount of radio frequency energy various products may produce depending on their intended usage. This product has been tested and found to comply with the FCC's exposure criteria. For body worn operation, the FCC RF exposure guidelines were also met when used with the Uniden accessories supplied or designed for this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines and should be avoided.

The antenna(s) used for the base-unit must be installed to provide a separation distance of at least 20 cm from all persons and must not be collocated or operated in conjunction with any other antenna or transmitter.

#### Radio Interference

Radio interference may occasionally cause buzzing and humming in your cordless handset, or clicking noises in the base. This interference is caused by external sources such as TV, refrigerator, vacuum cleaner, fluorescent lighting, or electrical storm. Your unit is NOT DEFECTIVE. If these noises continue and are too distracting, please check around your home to see what appliances may be causing the problem. In addition, we recommend that the base not be plugged into a circuit that also powers a major appliance because of the potential for interference. Be certain that the antenna on the unit is fully extended when needed. In the unlikely event that you consistently hear other voices or distracting transmissions on your phone, you may be receiving radio signals from another cordless telephone or other source of interference. If you cannot eliminate this type of interference, you need to change to a different channel.

Finally, it should be noted that some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.

#### **Cordless Telephone Privacy**

Cordless telephones are radio devices. Communications between the handset and base of your cordless telephone are accomplished by means of radio waves which are broadcast over the open airways. Because of the inherent physical properties of radio waves, your communications can be received by radio receiving devices other than your own cordless telephone unit. Consequently, any communications using your cordless telephone may not be private.

#### I.C. Notice

#### **Terminal Equipment**

**NOTICE**: This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

NOTICE: The Ringer Equivalence Number (REN) for this terminal equipment is marked on the equipment itself. The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

#### Radio Equipment

The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. "Privacy of communications may not be ensured when using this telephone."

# **One Year Limited Warranty**

Important: Evidence of original purchase is required for warranty service. WARRANTOR: UNIDEN AMERICA CORPORATION ("Uniden") ELEMENTS OF WARRANTY: Uniden warrants, for one year, to the original retail owner, this Uniden Product to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below. WARRANTY DURATION: This warranty to the original user shall terminate and be of no further effect 12 months after the date of original retail sale. The warranty is invalid if the Product is (A) damaged or not maintained as reasonable or necessary, (B) modified, altered, or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) improperly installed, (D) serviced or repaired by someone other than an authorized Uniden service center for a defect or malfunction covered by this warranty. (E)

used in any conjunction with equipment or parts or as part of any system not manufactured by Uniden, or (F) installed or programmed by anyone other than as detailed by the owner's manual for this product. STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, warrantor will either. at its option, repair or replace the defective unit and return it to you without charge for parts, service, or any other cost (except shipping and handling) incurred by warrantor or its representatives in connection with the performance of this warranty. Warrantor, at its option, may replace the unit with a new or refurbished unit. THE LIMITED WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS, IMPLIED OR ARISING BY OPERATION OF LAW, INCLUDING. BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR

A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

LEGAL REMEDIES: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is void outside the United States of America and Canada. PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY: If, after following the instructions in the owner's manual you are certain that the Product is defective, pack the Product carefully (preferably in its original packaging). Disconnect the battery from the Product and separately secure the battery in its own separate packaging within the shipping carton. The Product should include all parts and accessories originally packaged with the Product. Include evidence of original purchase and a note describing the defect that has caused you to return it. The Product should be shipped freight prepaid, by traceable means, to warrantor at:

#### **Uniden America Service**

4700 Amon Carter Blvd. Fort Worth. TX 76155

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# **Remote Operation Card**

- (01

REMOTE OPERATION CARD

### **Uniden**

#### Remote access away from home

- Call your phone number from a touch-tone phone.
- During the outgoing message, press 0 and enter your PIN code. The answering system announces the number of messages stored in memory and the voice prompts.
- 3. To quit, hang up the phone.

#### Turn on the answering system remotely

- Call your phone and let it ring 10 times until you hear a beep.
- Press 0 and then enter your PIN code.
- Press 0 then 5 to stop the announcement.
- Press 0 then 6 to turn the answering system on.

------ CUT ------

#### REMOTE OPERATION CARD

### Uniden

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## Uniden

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- Call your phone number from a touch-tone phone.
- During the outgoing message, press 0 and enter your PIN code. The answering system announces the number of messages stored in memory and the voice prompts.
- 3. To quit, hang up the phone.

# Turn on the answering system remotely

- Call your phone and let it ring 10 times until you hear a beep.
- Press 0 and then enter your PIN code.
- Press 0 then 5 to stop the announcement.
- Press 0 then 6 to turn the answering system on.

Task	Key	
Repeat a Message	Ooper 1	
Play Incoming Messages	O oper) 2 abc	
Skip a Message	Ooper 3def	
Delete a Message	Ooper 4 ghi	
Stop Operation	Ooper 5 jkl	
Answering System On	Ooper 6mno	
Answering System Off	Ooper 9wxyz	
Help	(1 (Ooper)	

Task	Key	
Repeat a Message	Ooper 1	
Play Incoming Messages	O oper 2 abc	
Skip a Message	Ooper 3def	
Delete a Message	Ooper 4 ghi	
Stop Operation	Ooper 5 jkl	
Answering System On	Ooper 6mno	
Answering System Off	O oper 9wxyz	
Help	(1 (Ooper)	

Task

Repeat a Message

Skip a Message

Help

Delete a Message Stop Operation

Answering System Off

Key Play Incoming Messages (4 ghi) (O oper) (Ooper) (5 jkl) Answering System On

Task	Key	
Repeat a Message	Ooper 1	
Play Incoming Messages	O oper 2 abc	
Skip a Message	Ooper 3def	
Delete a Message	Ooper 4ghi	
Stop Operation	Ooper 5 jkl	
Answering System On	Ooper 6mno	
Answering System Off	Ooper 9wxyz	
Help	(1 (Ooper)	

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<sup>\*</sup> Central Standard Time. Detailed customer service hours are available at www.uniden.com.

May be covered under one or more of the following U.S. patents:

4,797,916	5,426,690	5,434,905	5,491,745	5,493,605	5,533,010	5,574,727	5,581,598
5,650,790	5,660,269	5,661,780	5,663,981	5,671,248	5,696,471	5,717,312	5,732,355
5,754,407	5,758,289	5,768,345	5,787,356	5,794,152	5,801,466	5,825,161	5,864,619
5,893,034	5,912,968	5,915,227	5,929,598	5,930,720	5,960,358	5,987,330	6,044,281
6,070,082	6,125,277	6,253,088	6,314,278	6,418,209	6,618,015	6,671,315	6,714,630
6,782,098	6,788,920	6,788,953	6,839,550	6,889,184	6,901,271	6,907,094	6,914,940
6.953.118	7.023.176	7.030.819	7.146.160				

Other patents pending.



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